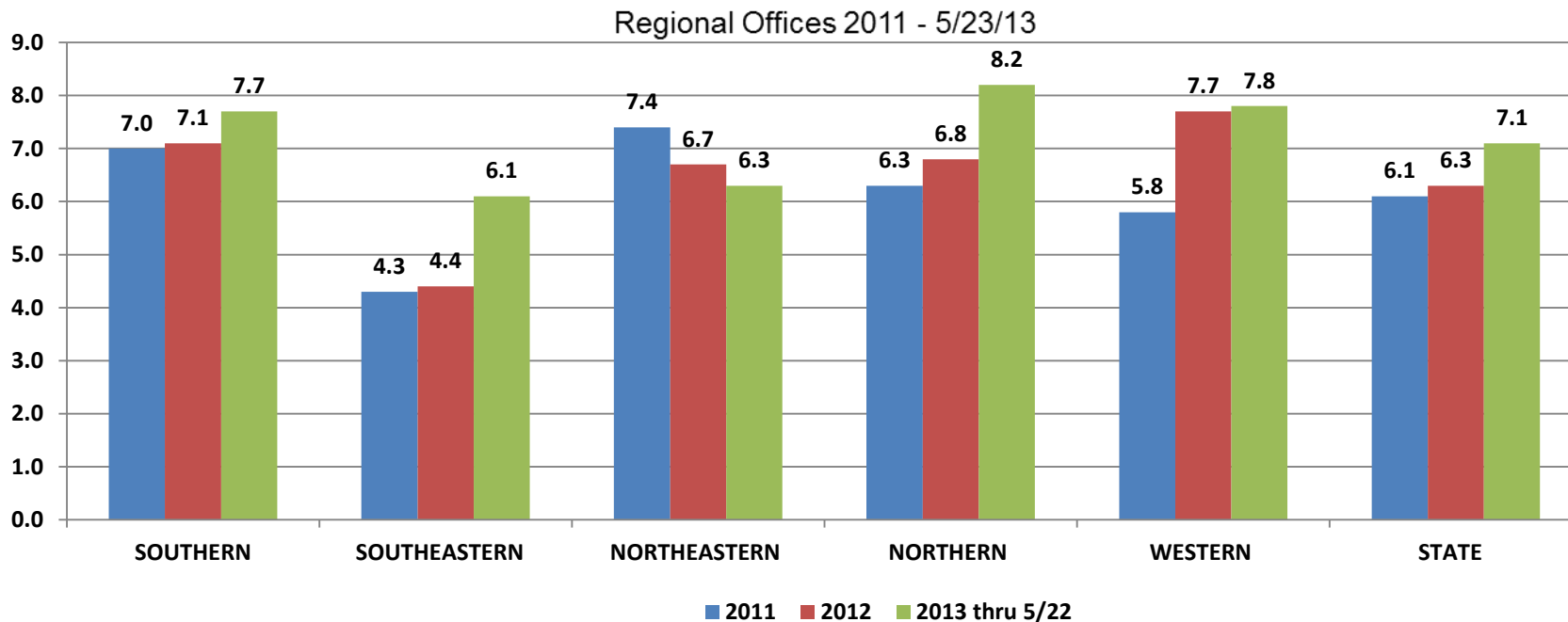
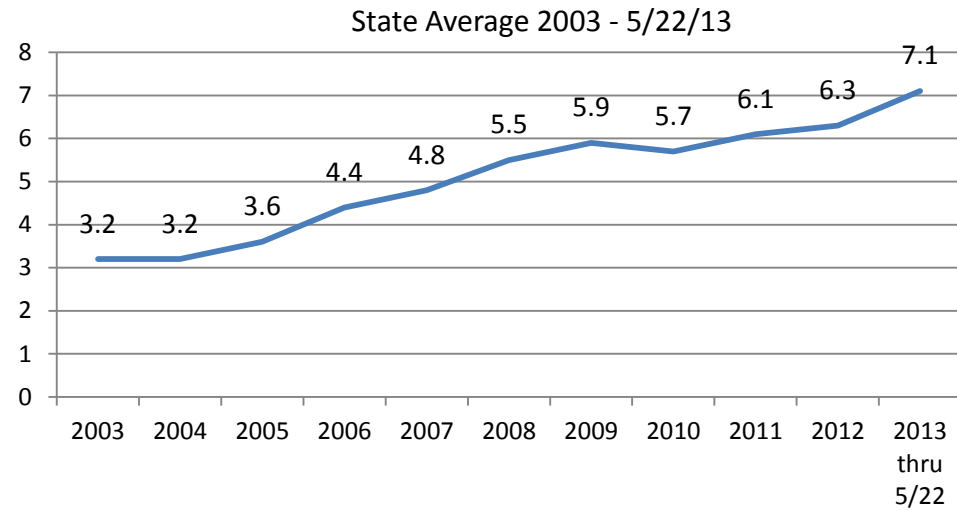


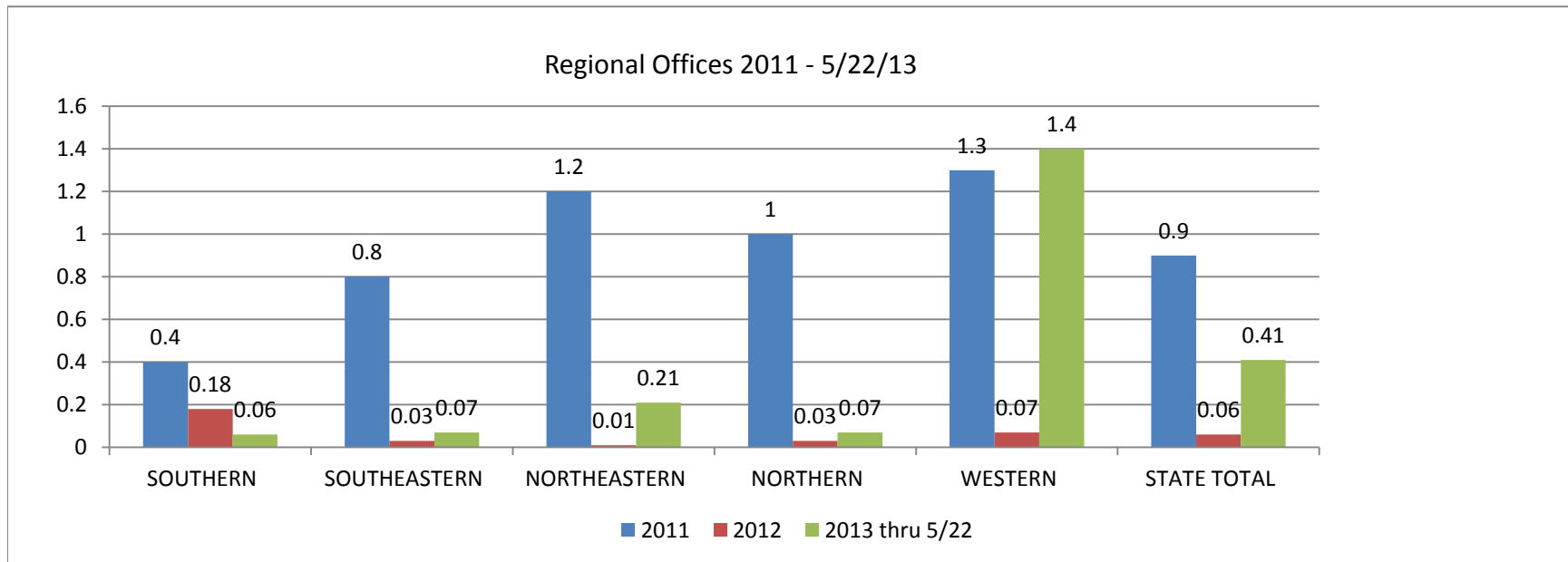
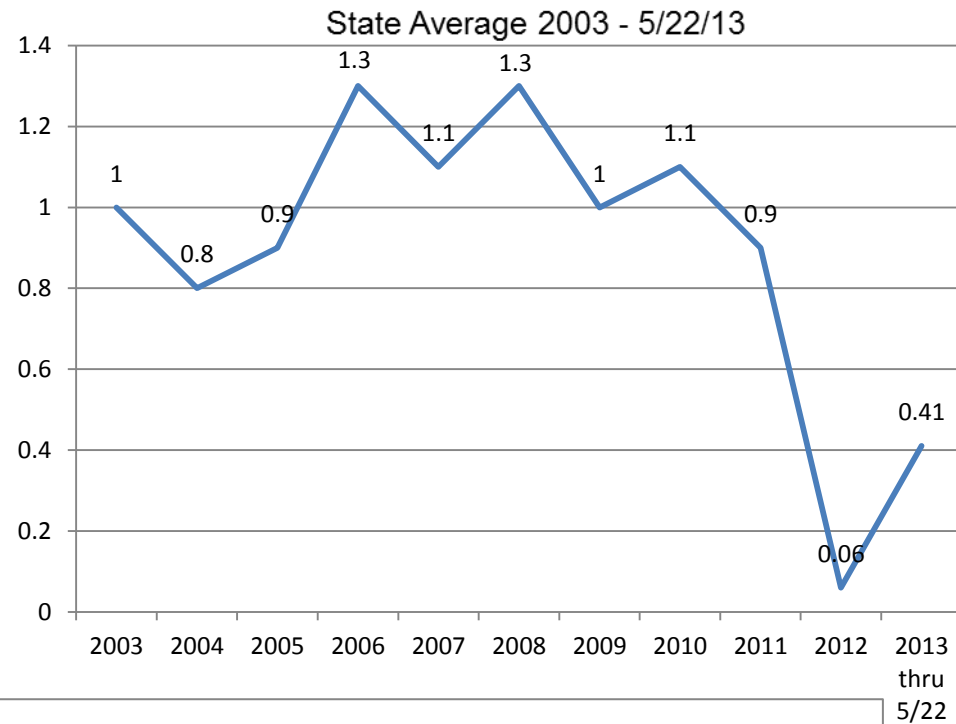


Average Number Federal Health Citations per Recertification Survey



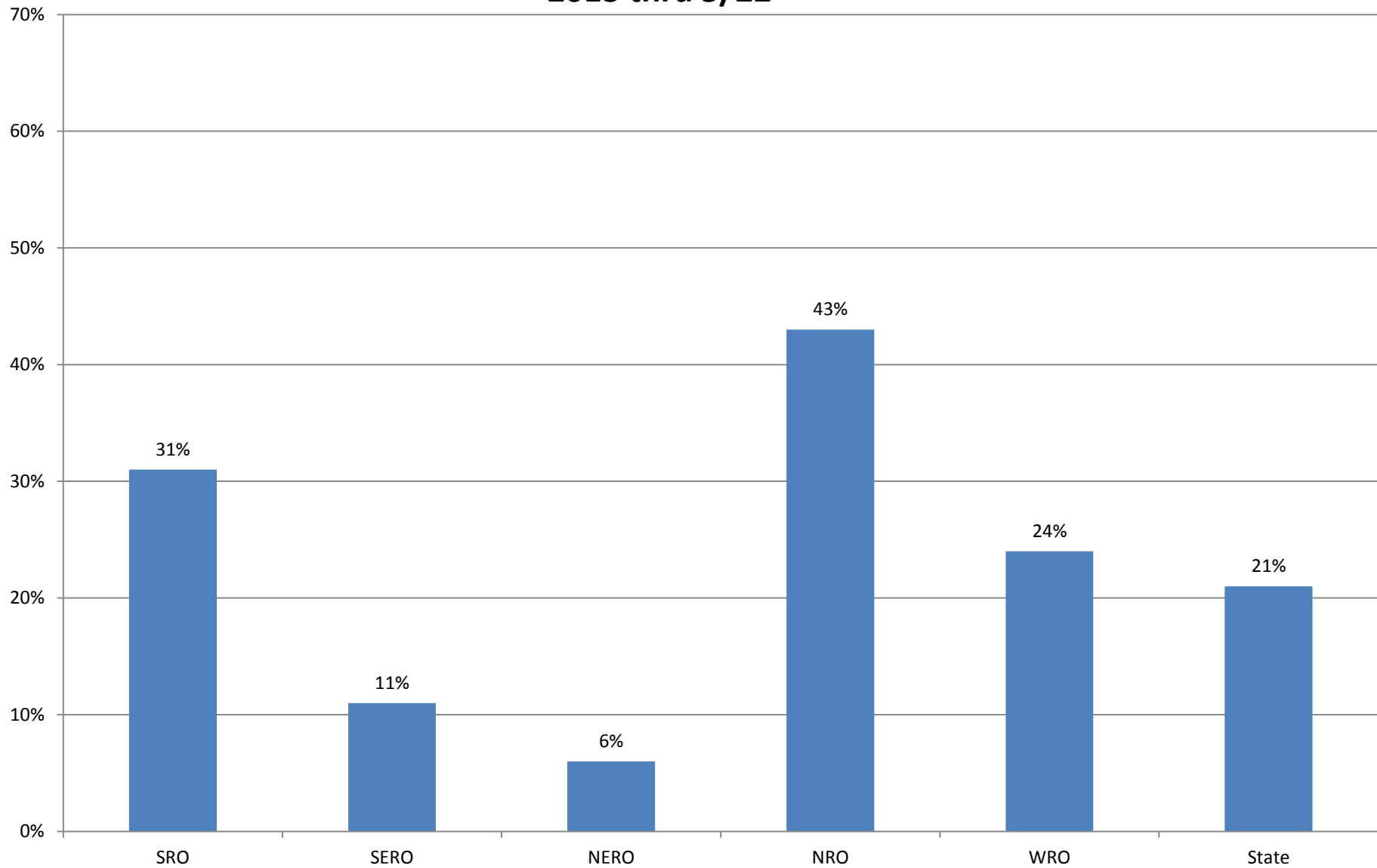


Average Number State Code Citations per Recertification Survey



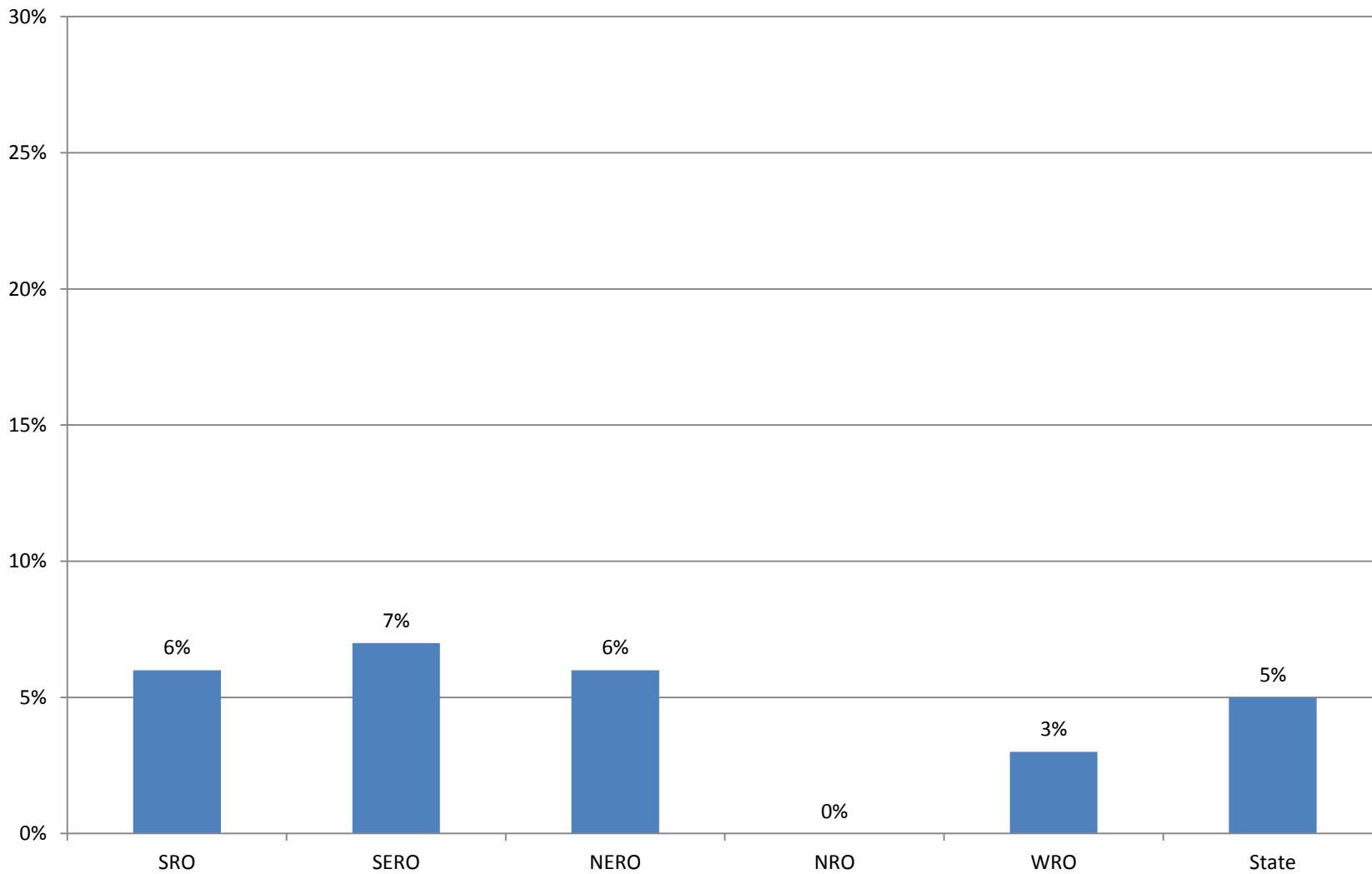


Percentage of Recertification Surveys with Finding of Actual Harm 2013 thru 5/22



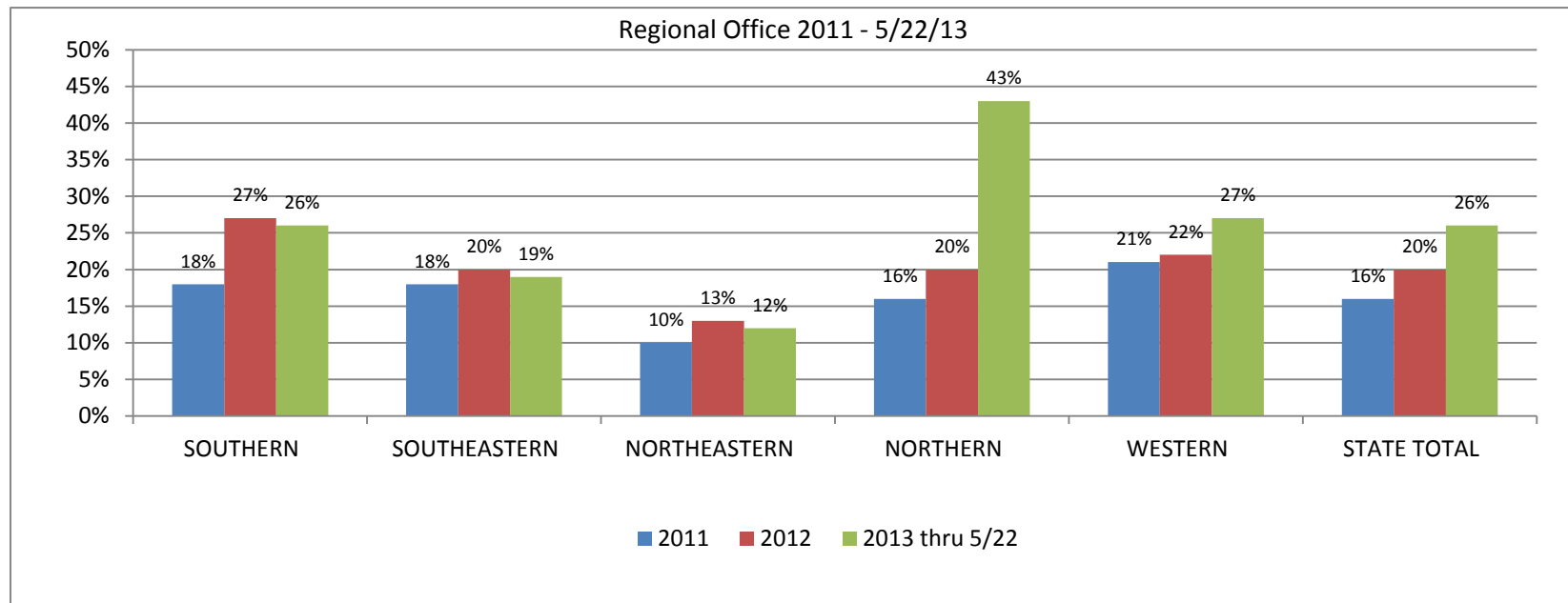
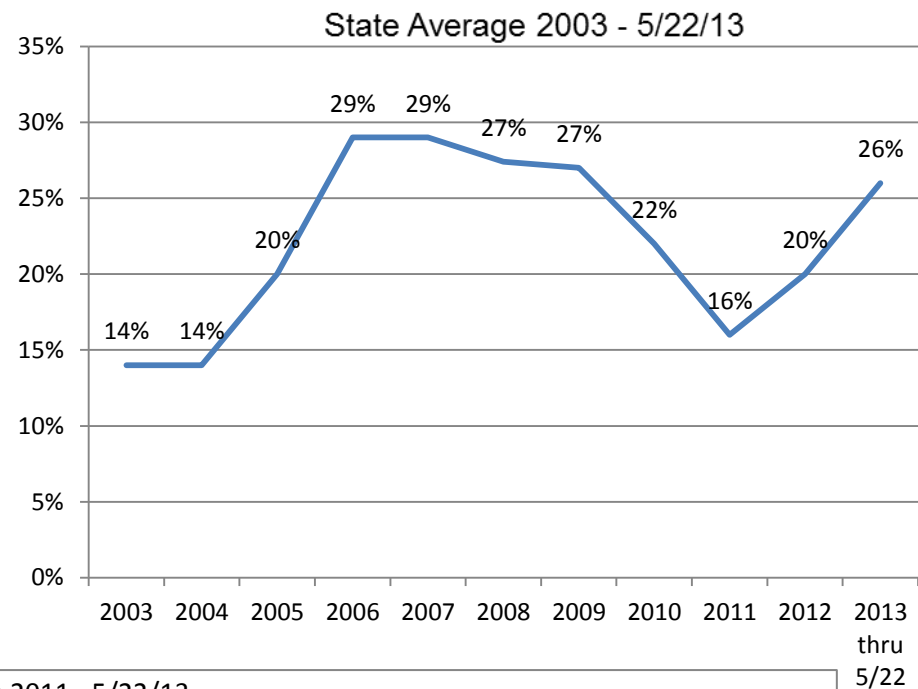


Percentage of Recertification Surveys with Finding of Immediate Jeopardy 2013 thru 5/22



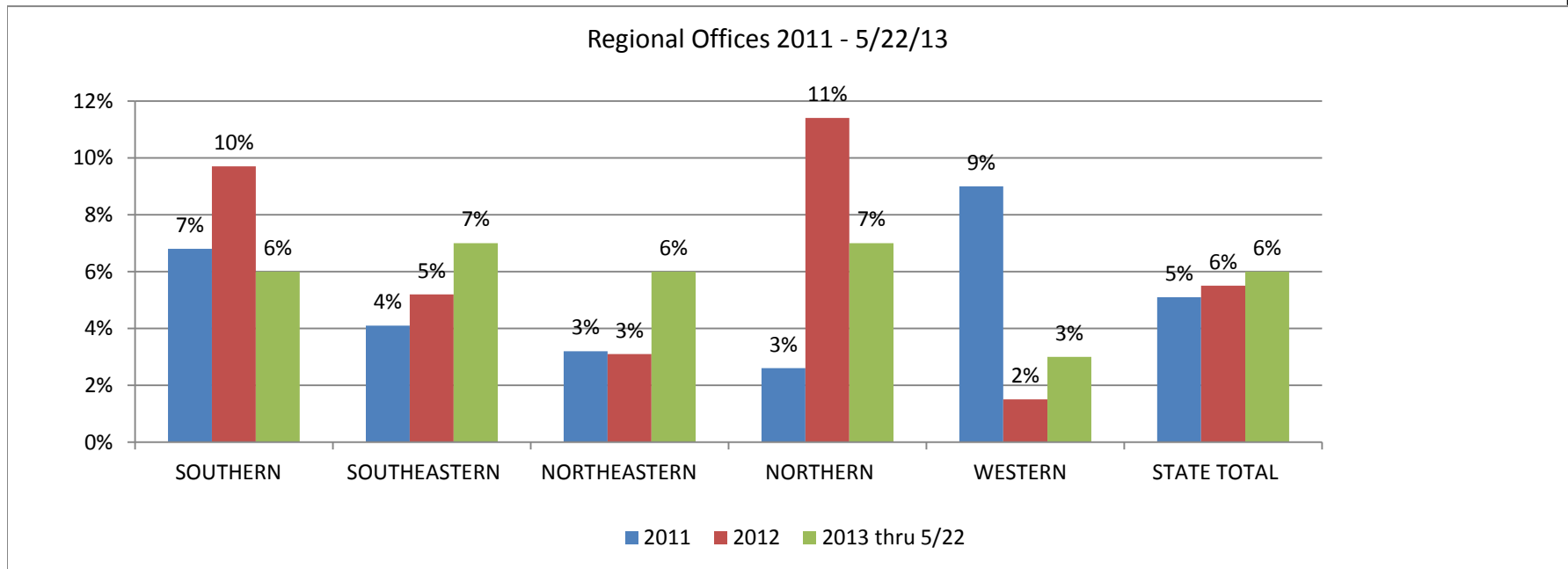
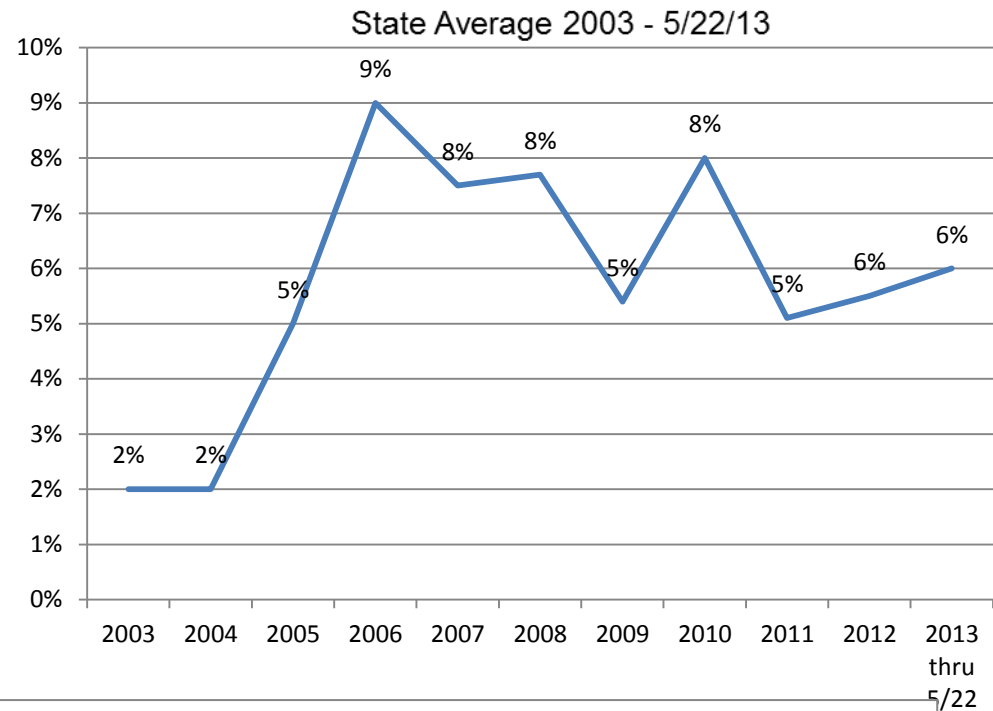


Percentage of Recertification Surveys with Finding of Actual Harm and/or Immediate Jeopardy



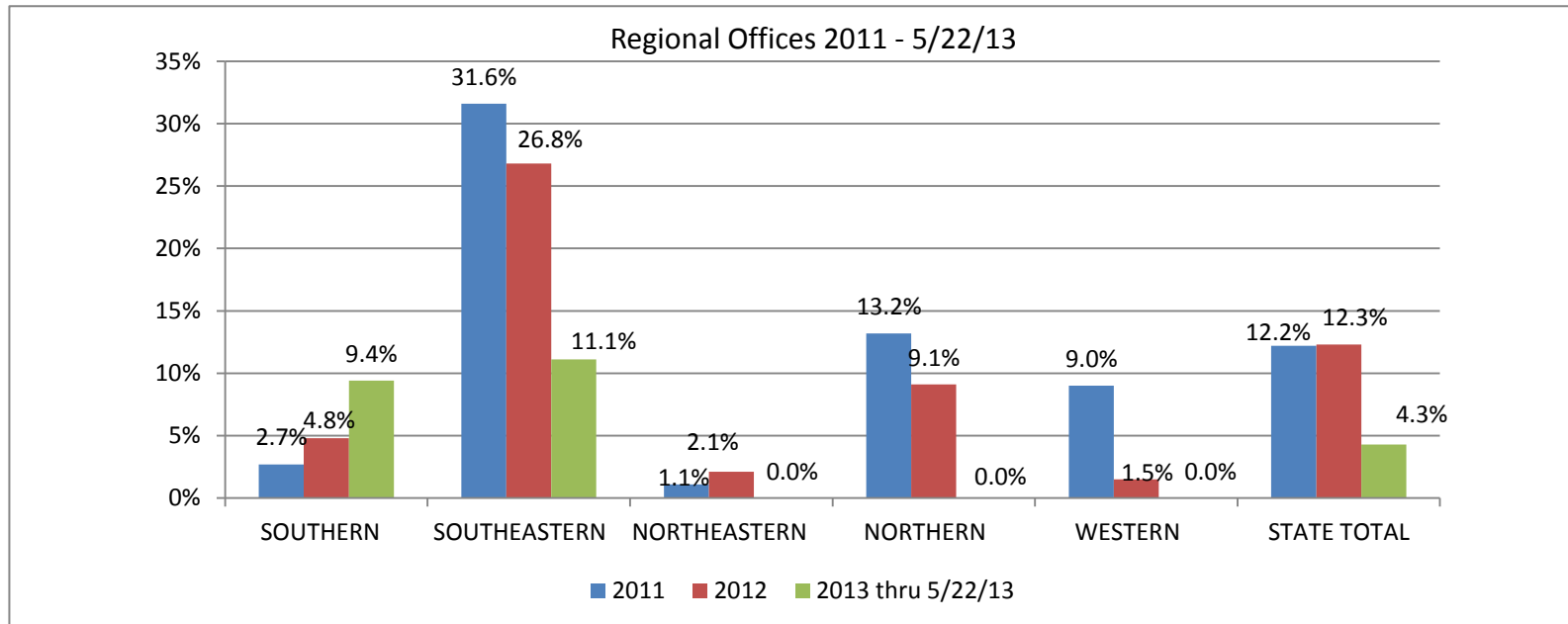
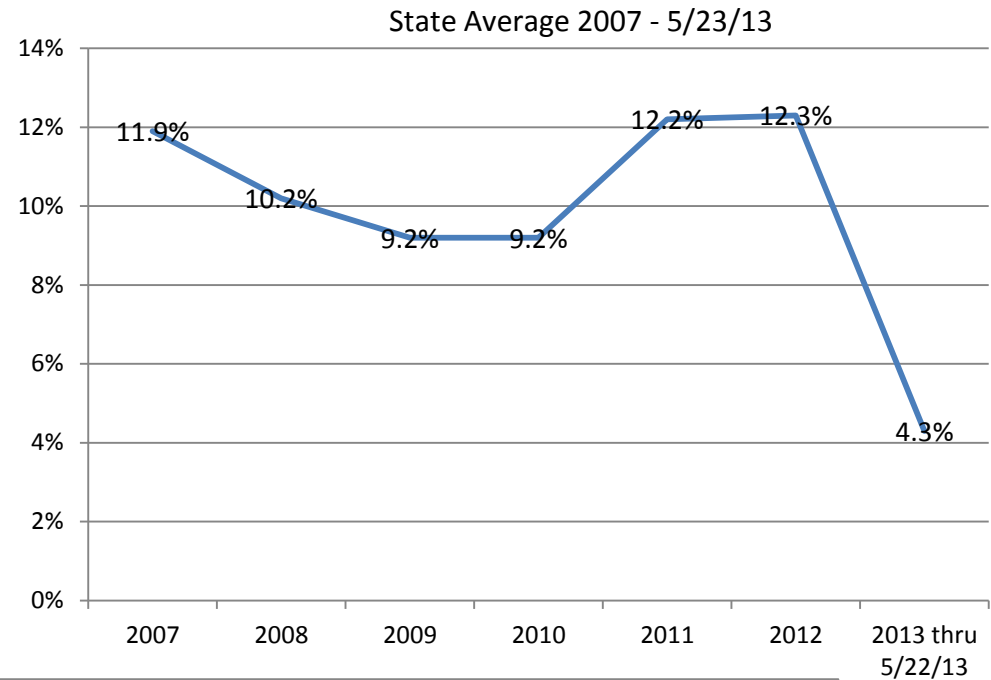


% of Recertification Surveys with Finding of Substandard Quality of Care



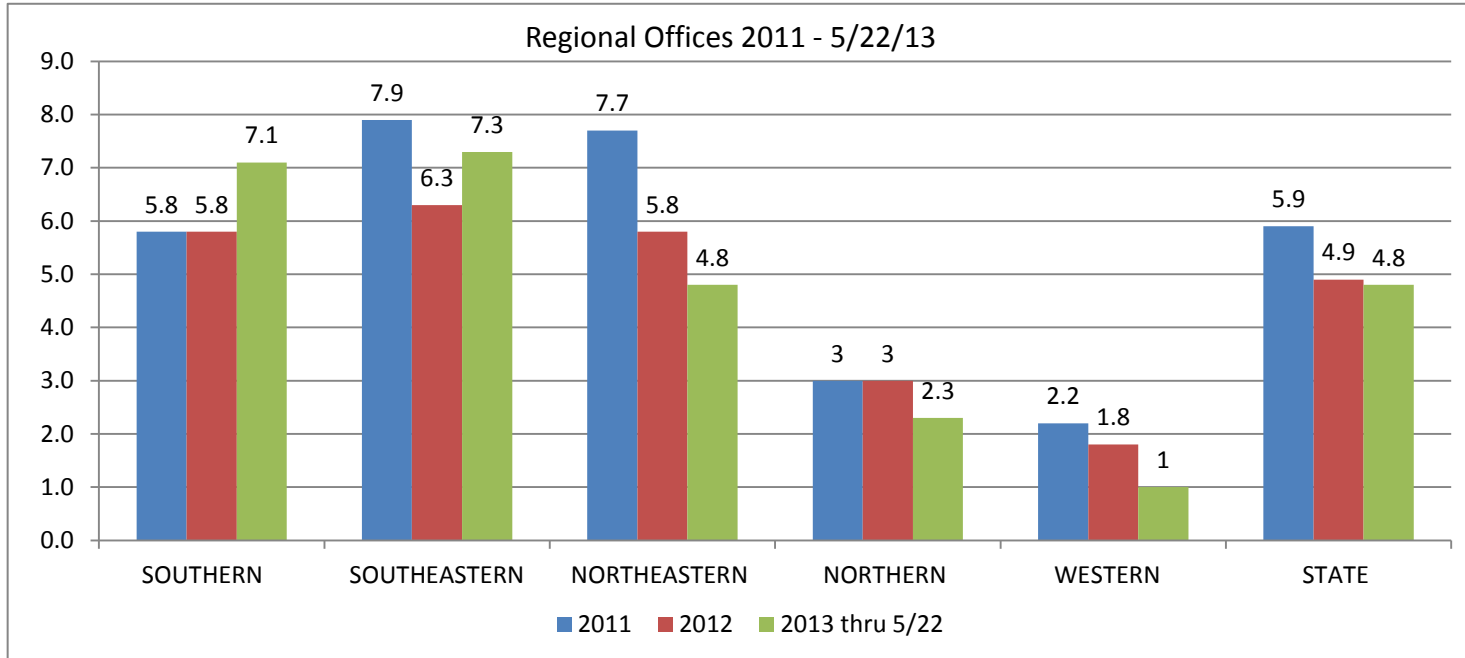
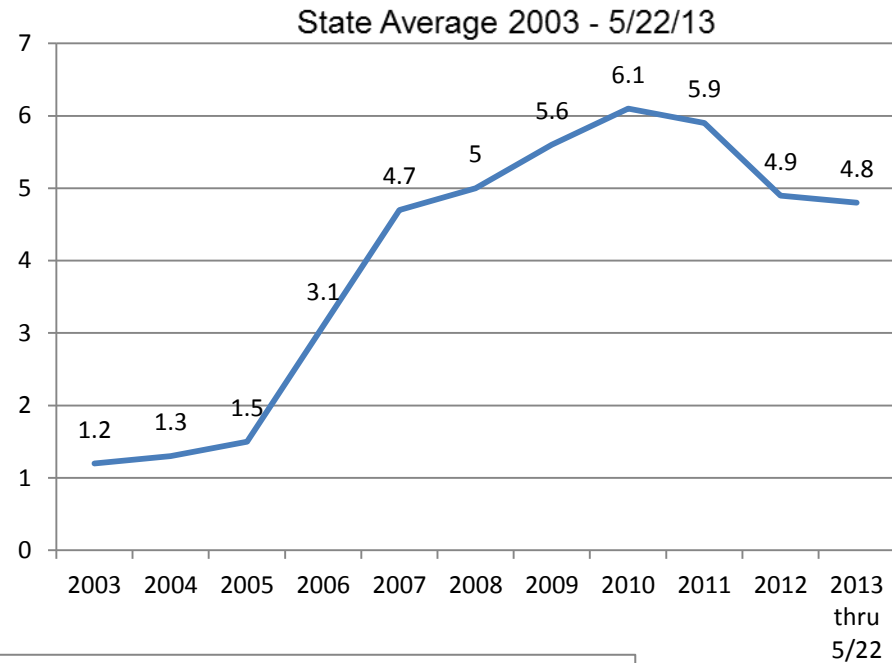


Percentage of Deficiency-Free Health Recertification Surveys (federal and state)





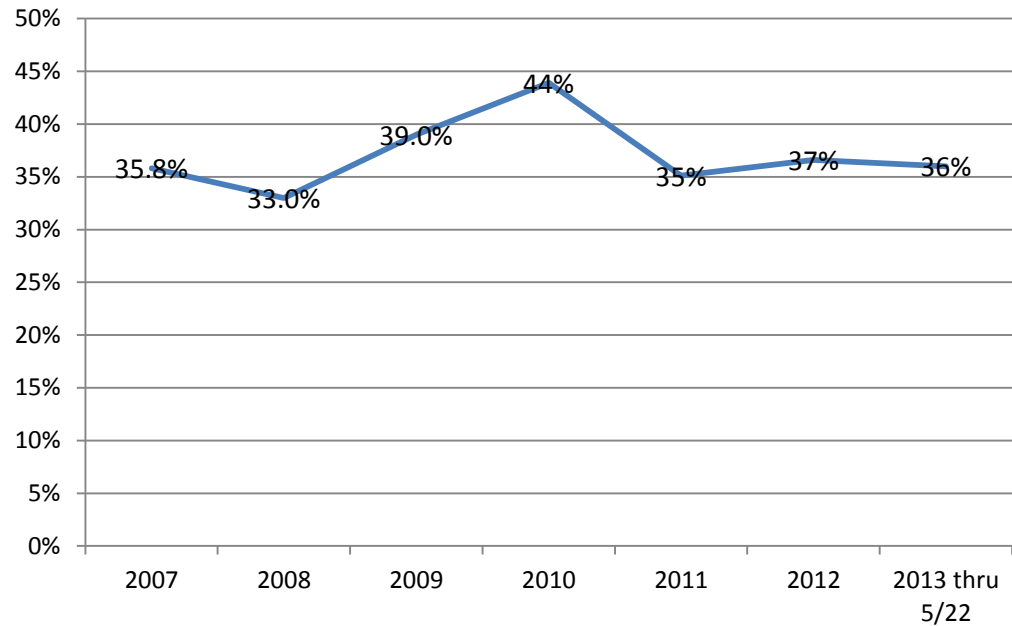
Average Number Life Safety Code Citations per Recertification Survey



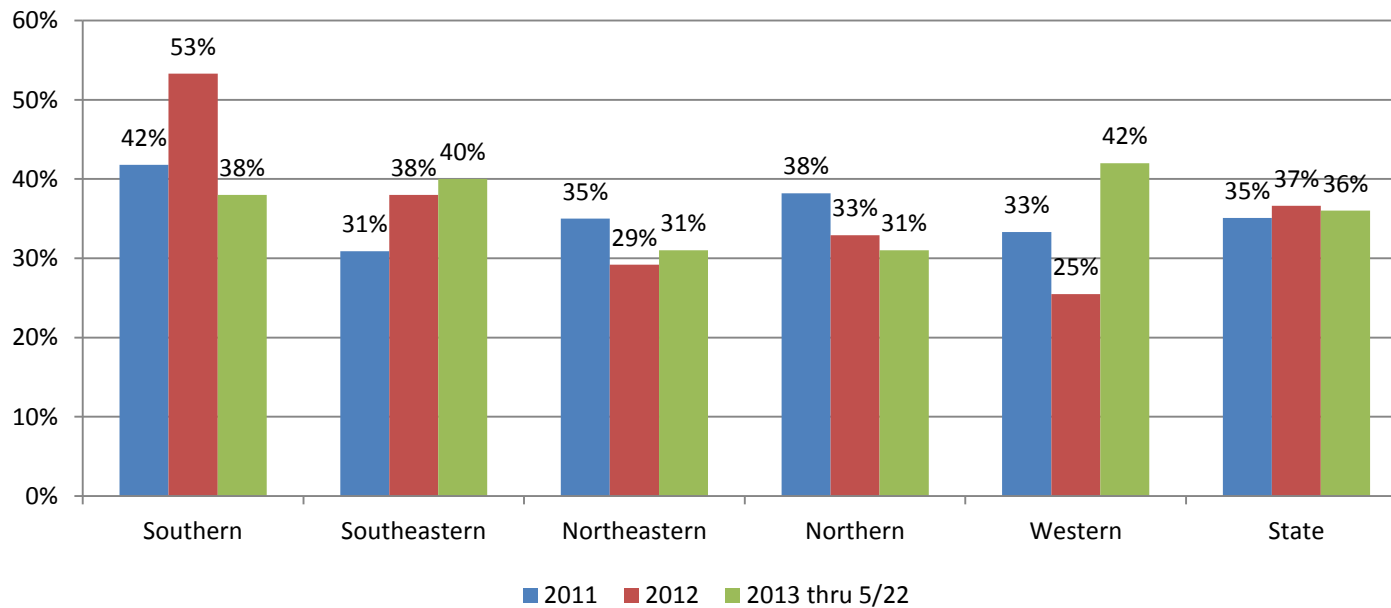


Percentage of Complaint Surveys with Citations

State Average 2007 - 5/22/13

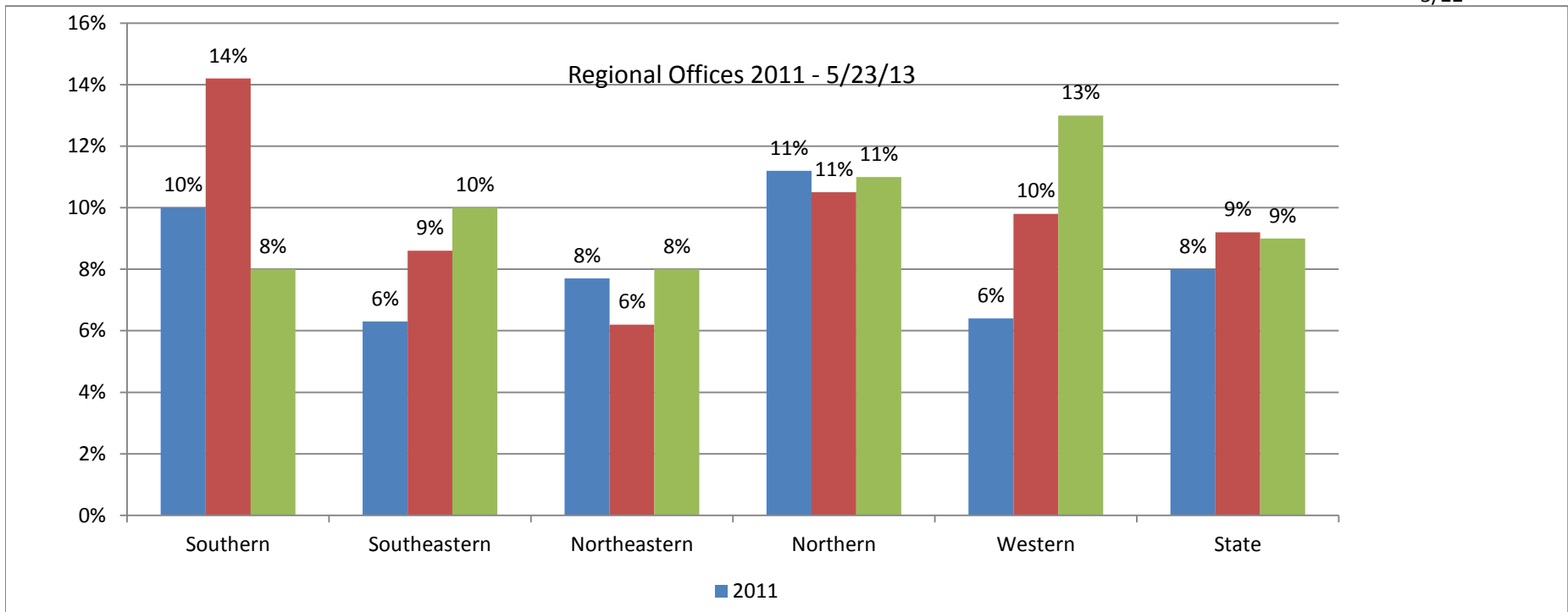
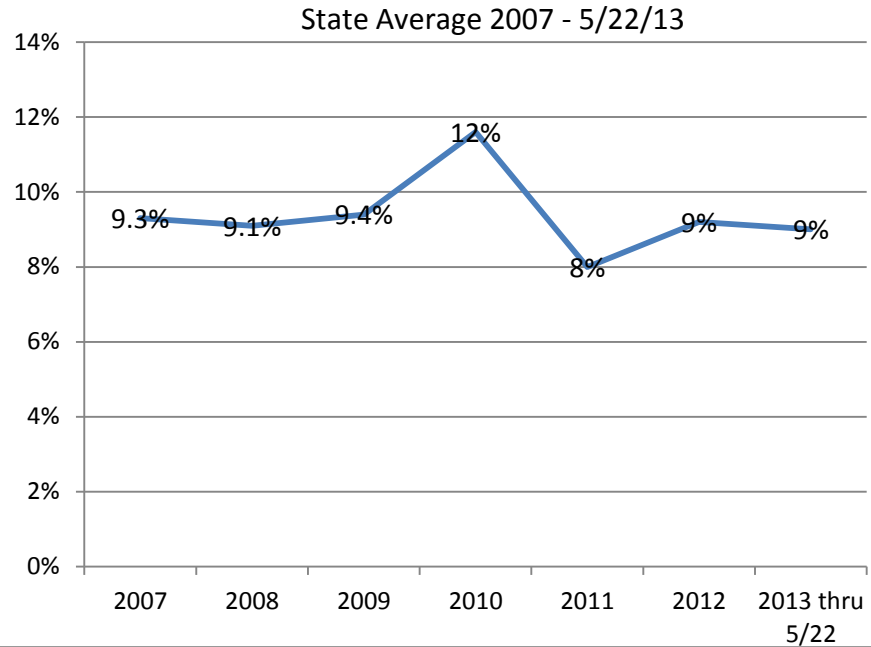


Regional Offices 2011 - 5/22/13





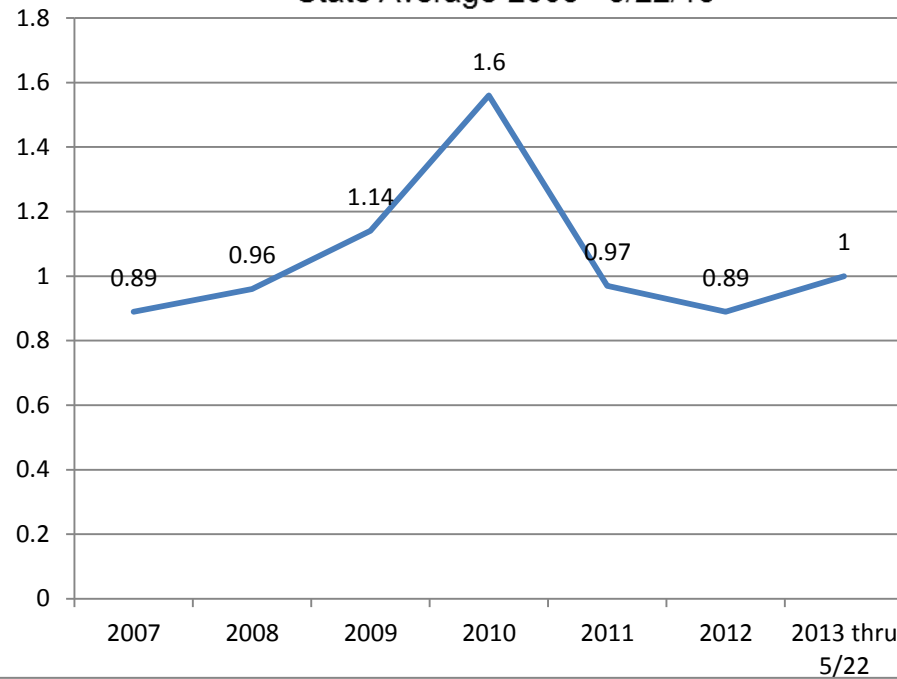
Percentage of Complaint Surveys with Actual Harm or Immediate Jeopardy





Average Number Cites per Complaint Survey (federal and state)

State Average 2003 - 5/22/13



Regional Offices 2010 - 5/22/13

