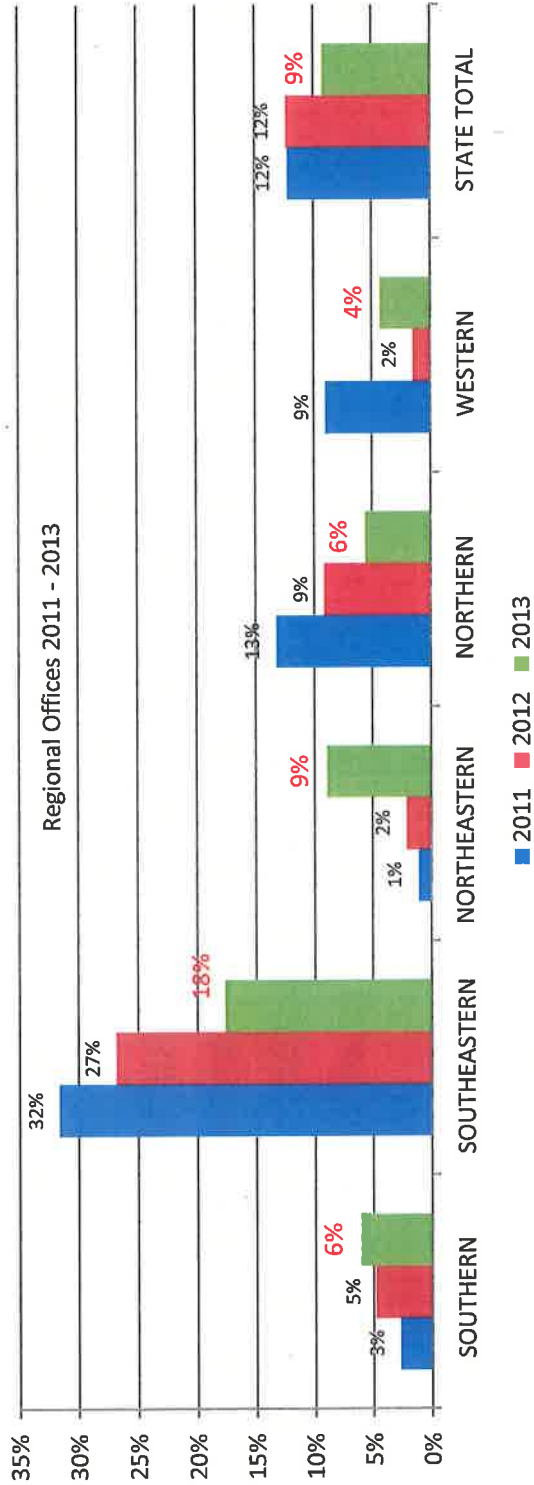
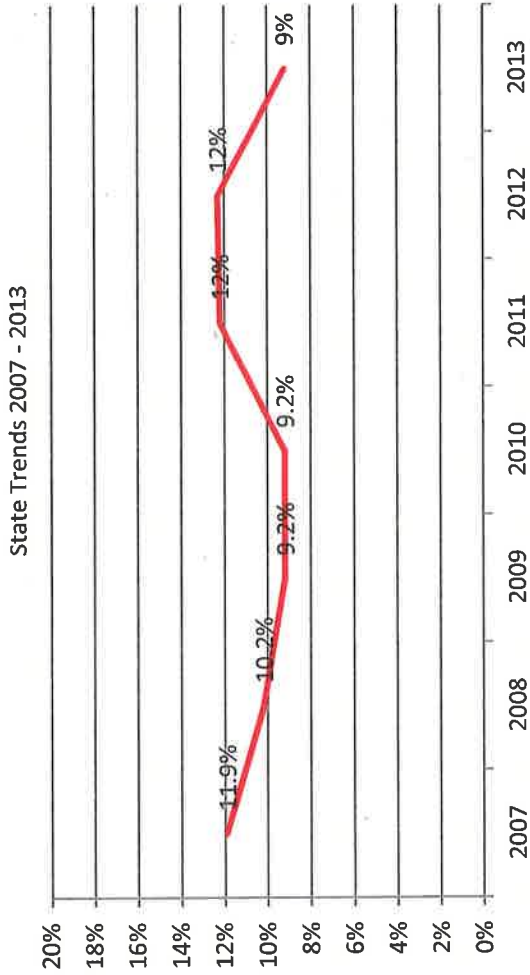




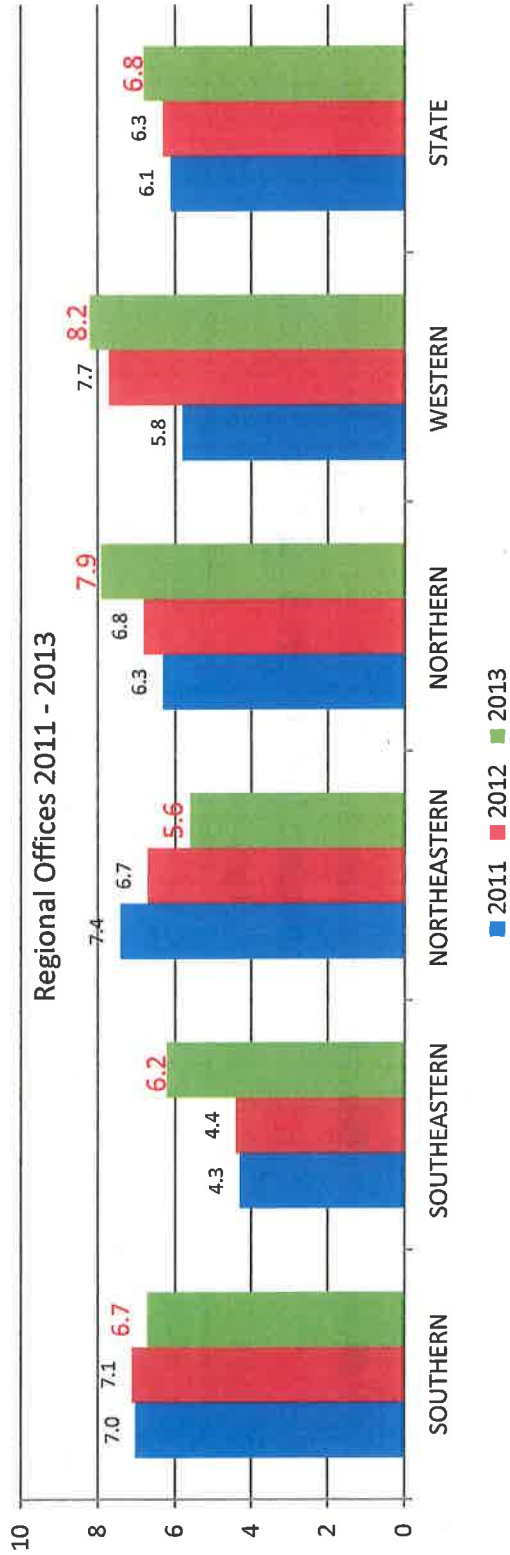
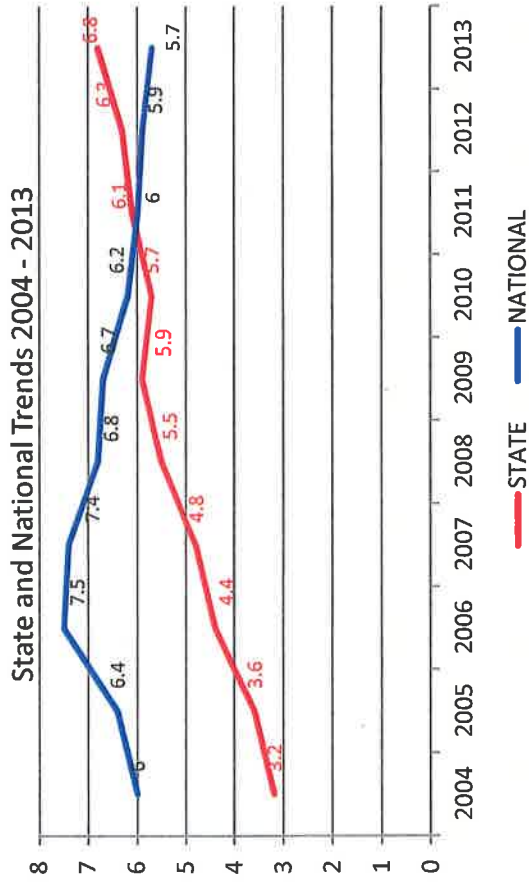
STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES  
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## Percentage of Deficiency-free Health Recertification Surveys (federal and state)



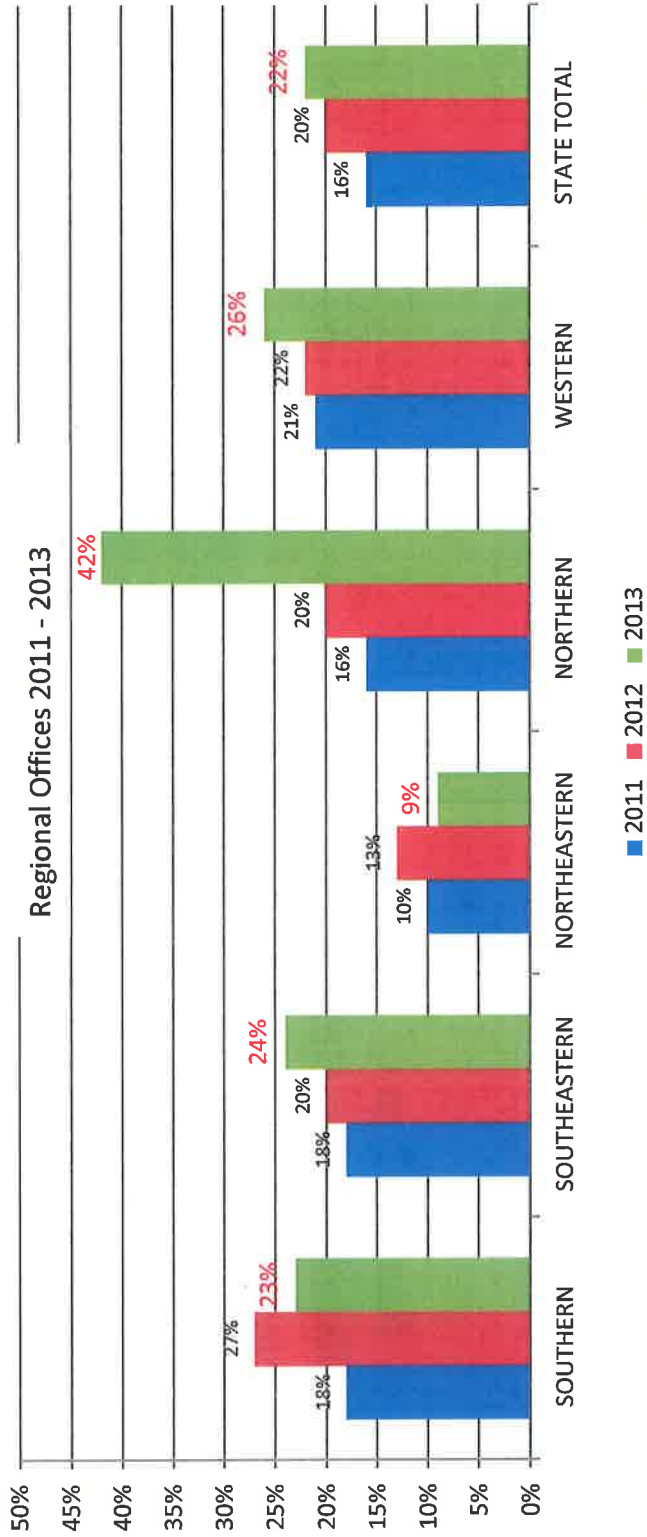
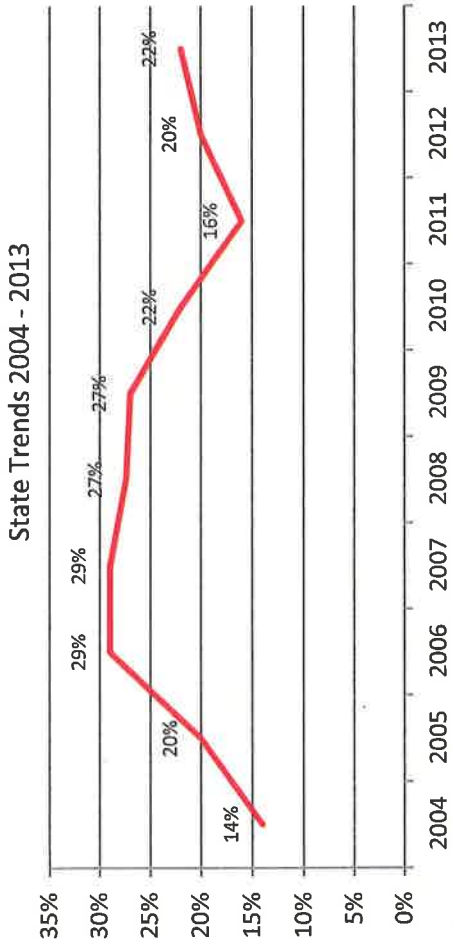


## Average Number Federal Health Citations per Recertification Survey



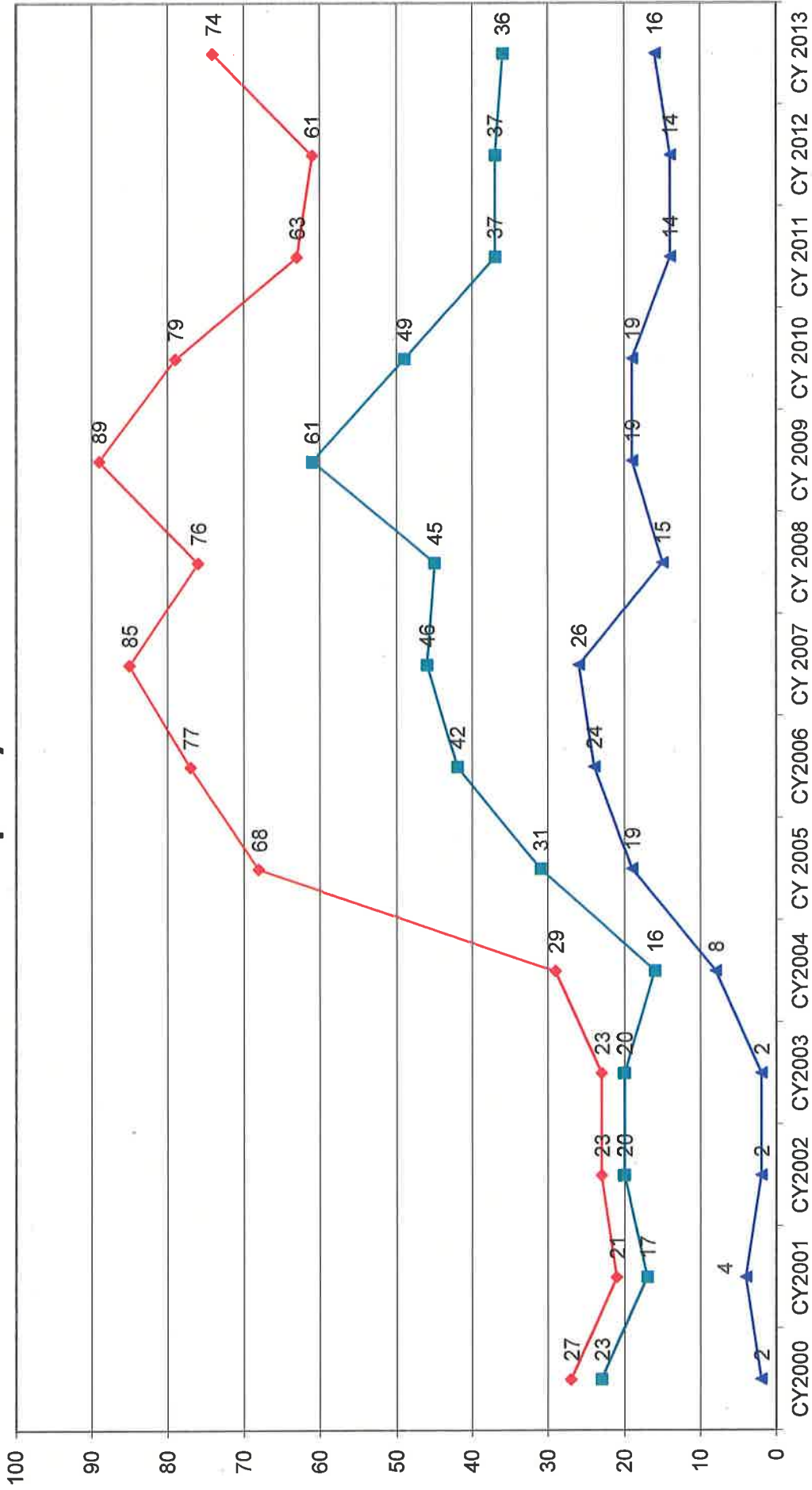


# Percentage of Recertification Surveys with Finding of Actual Harm or Immediate Jeopardy





# Immediate Jeopardy Citations 2000 - 2013

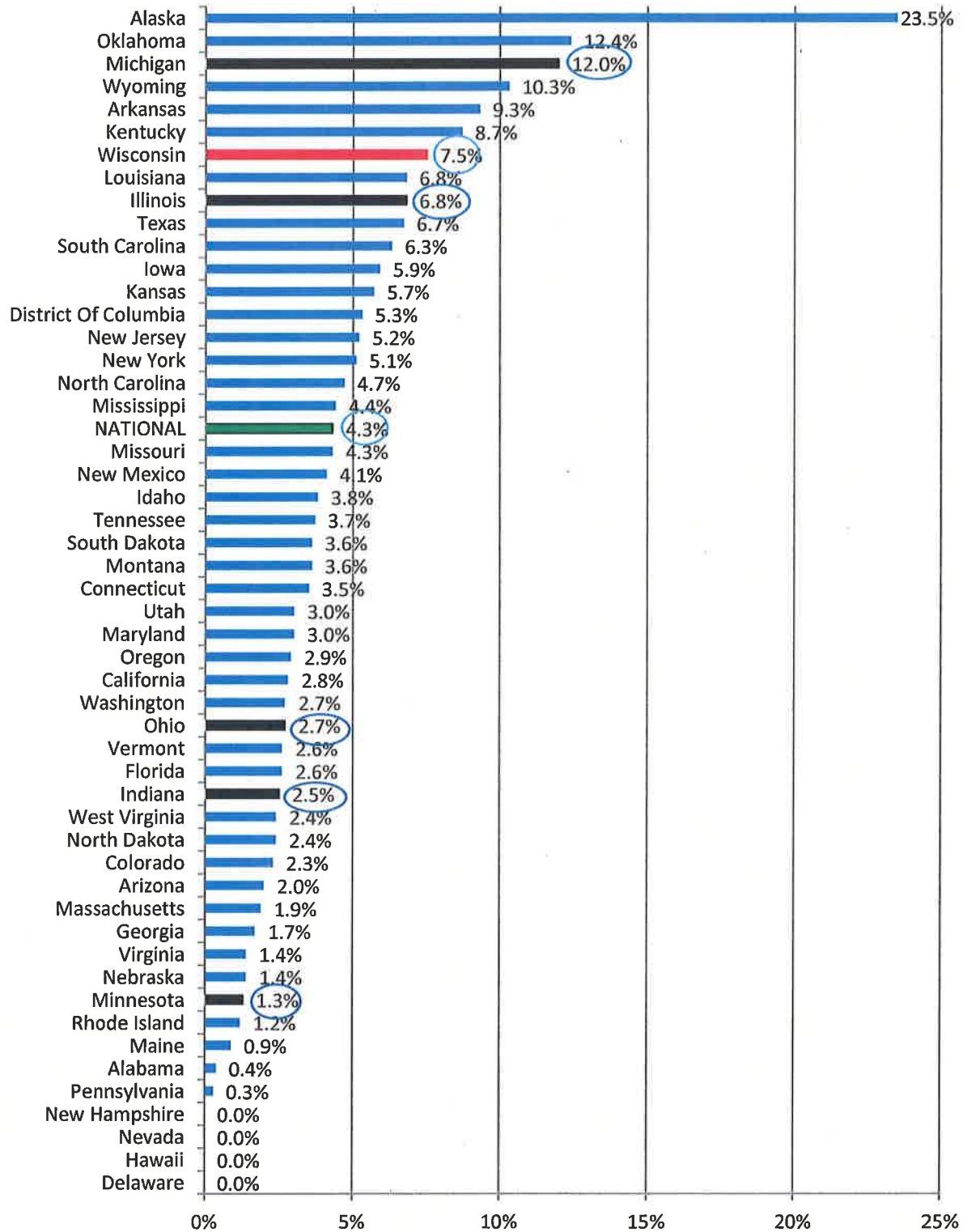


◆ # IJ citations    ■ # facilities with IJ    ▲ # facilities with multiple IJs



## Percentage of Nursing Homes Cited at the level of Immediate Jeopardy 2013

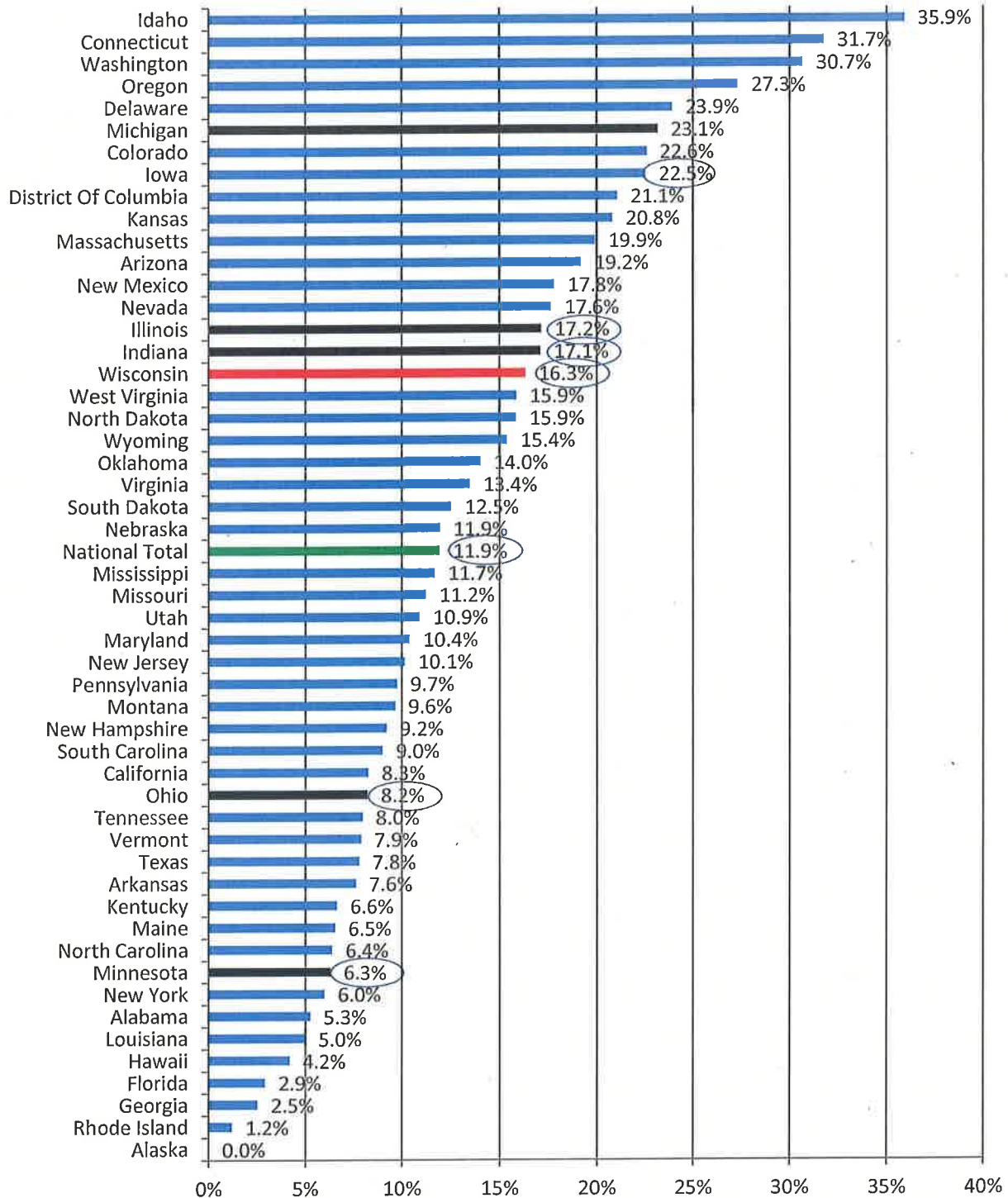
(All surveys)





## Percentage of Nursing Homes with Citations at Actual Harm 2013

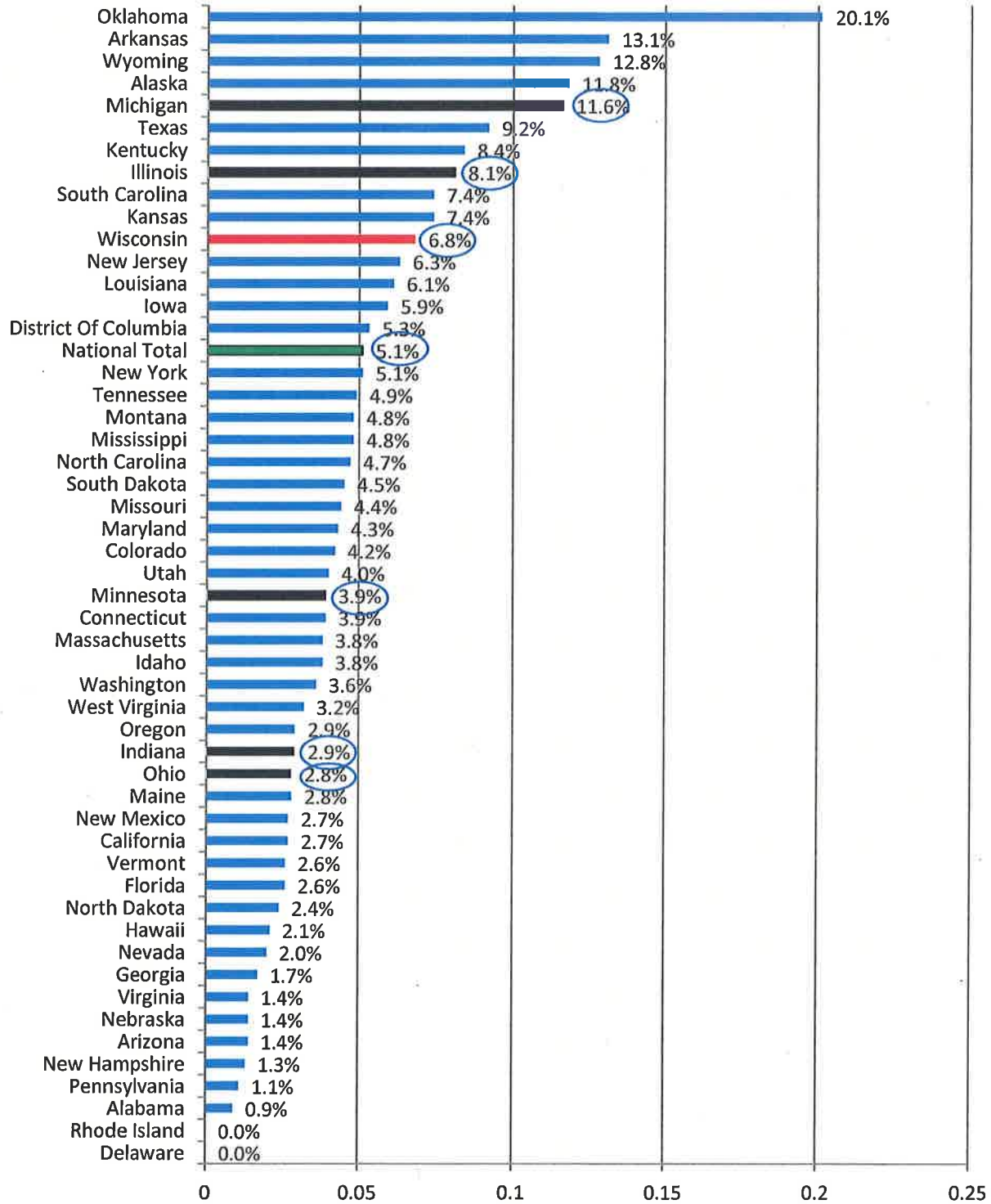
(All Surveys)  
Scope/Severity G - I





## Percentage of Nursing Homes with Substandard Quality of Care 2013

(All Surveys)

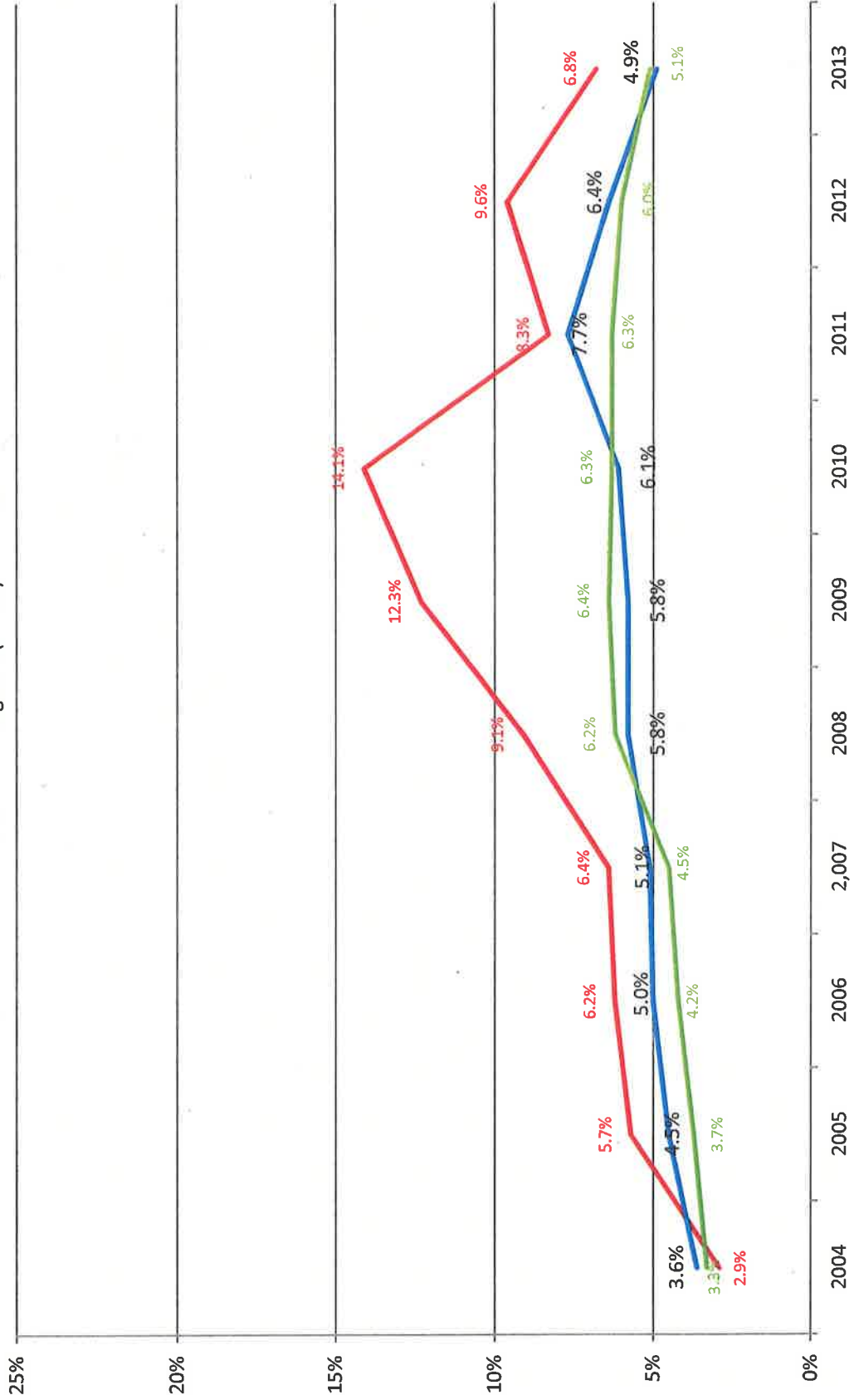




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## Percentage of Nursing Homes with Substandard Quality of Care

— WI — Region 5 (ex. WI) — US







**STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES**  
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

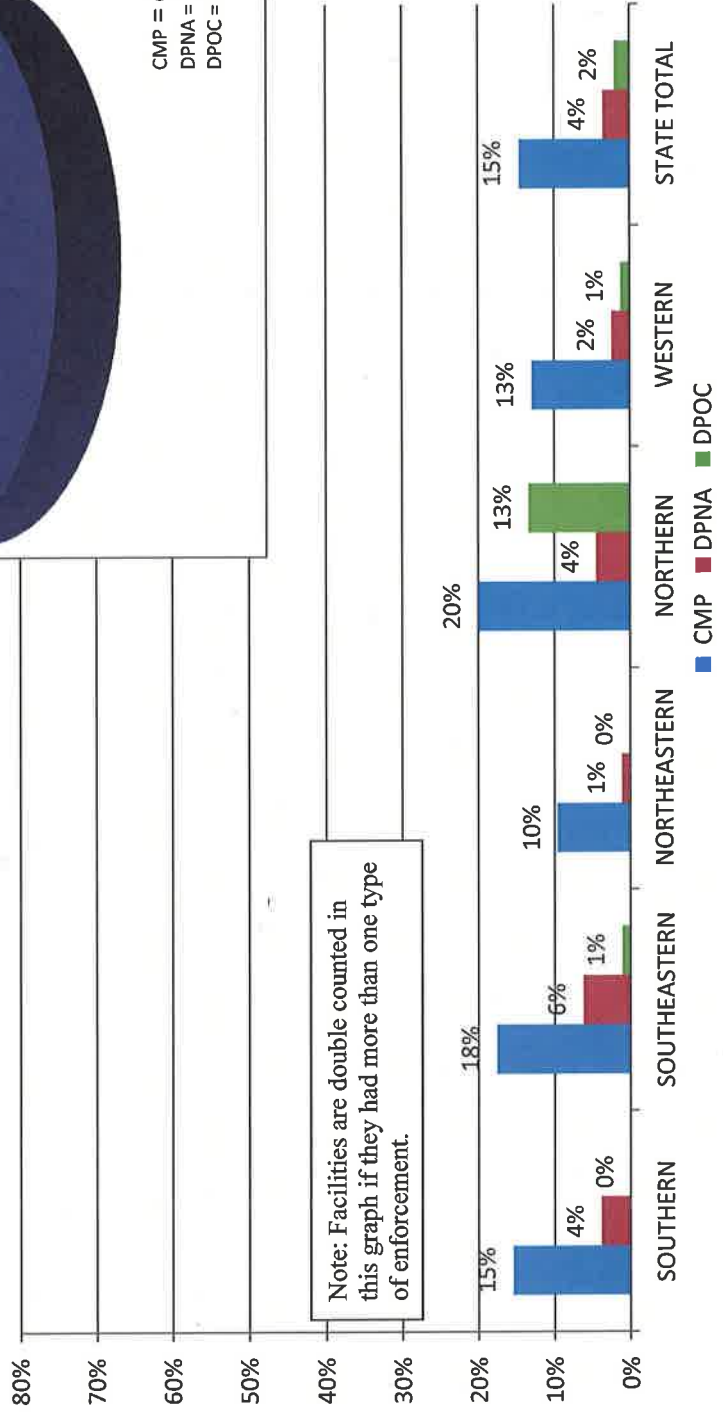
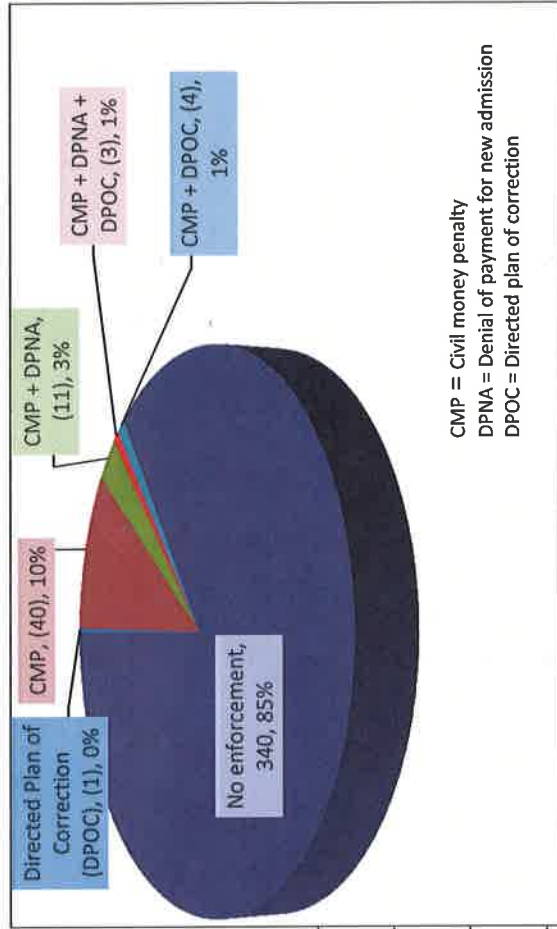
**TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 2013**

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhinelander)	Western (Eau Claire)
F323 – supervision to prevent accidents (6412)	F441 – infection control (209)	F371 – store, prepare, and serve food under sanitary conditions (47)	F323 – supervision to prevent accidents (54)	F441 – infection control (61)	F441 – infection control (30)	F441 – infection control (54)
F441 – infection control (6020)	F323 – supervision to prevent accidents (174)	F282 – care in accordance with care plan (39)	F225 – investigate allegations of abuse (47)	F314 – prevention of pressure ulcers(48)	F314 – prevention of pressure ulcers (27)	F371 – store, prepare, and serve food under sanitary conditions (49)
F371 – store, prepare, and serve food under sanitary conditions (5251)	F314 – prevention of pressure ulcers (173)	F323 – supervision to prevent accidents (33)	F314 – prevention of pressure ulcers (42)	F371 – store, prepare, and serve food under sanitary conditions (40)	F323 – supervision to prevent accidents (22)	F323 – supervision to prevent accidents (40)
F309 – care promotes highest level of well- being (5056)	F371 – store, prepare, and serve food under sanitary conditions (172)	F225 - investigate allegations of abuse (32)	<b>F329 – Drug regimen is free of unnecessary drugs (35)</b>	<b>F425 – medication system assures accurate receipt/administration (30)</b>	F309 – care promotes highest level of well-being (20)	F280 – periodically review and revise the plan of care (36)
F329 – Drug regimen is free of unnecessary drugs (3712)	F225 - investigate allegations of abuse (150)	F441 – infection control (29)	F309 – care promotes highest level of well-being (35)	F315 – services to restore as much normal bladder function as possible (8)	F315 - services to restore as much normal bladder function as possible (17)	F329 – Drug regimen is free of unnecessary drugs (33)
F279 – develop comprehensive care plan (3613)	F329 – Drug regimen is free of unnecessary drugs (27)	F329 – Drug regimen is free of unnecessary drugs (27)	F441 – infection control (35)	F225 - investigate allegations of abuse (26)	F225 - investigate allegations of abuse (16)	F225 - investigate allegations of abuse (29)
F431 – labeling of drugs and biological (3005)	F309 - care promotes highest level of well-being (105)	F314 – prevention of pressure ulcers (27)	F279 – develop comprehensive care plan (31)	F323 – supervision to prevent accidents (25)	F329 – Drug regimen is free of unnecessary drugs (13)	<b>F314 – prevention of pressure ulcers (29)</b>
F514 - documentation (2980)	F282 – care in accordance with care plan (103)	F309 – care promotes highest level of well-being (25)	F425 – medication system assures accurate receipt/administration (26)	F312 – services to maintain good nutrition, grooming, personal and oral hygiene (24)	F371 – store, prepare, and serve food under sanitary conditions (12)	F282 – care in accordance with care plan (26)
F241 – resident dignity (2829)	F280 – periodically review and revise the plan of care (99)	F280 – periodically review and revise the plan of care (13)	F157 – Promptly consult with MD after significant condition change (25)	F329 – Drug regimen is free of unnecessary drugs (35)	F332 – Medication error rate is less than 5% (12)	F279 – develop comprehensive care plan (26)
F281 –professional standards of practice (2749)	F315 – services to restore as much normal bladder function as possible (99)	F281 –professional standards of practice (21)	F371 – store, prepare, and serve food under sanitary conditions (24)	F498 – Nurse aides able to demonstrate competency in care	F241 – resident dignity (11) F279 – develop comprehensive plan of care (11)	F514 - documentation (24)

ITALICS – not in State's top ten New to Top Ten compared to entity's 2012 data



## Percentage of Nursing Homes with a Federal Remedy



**DIVISION OF QUALITY ASSURANCE  
OFFICE OF PLAN REVIEW & INSPECTIONS**

