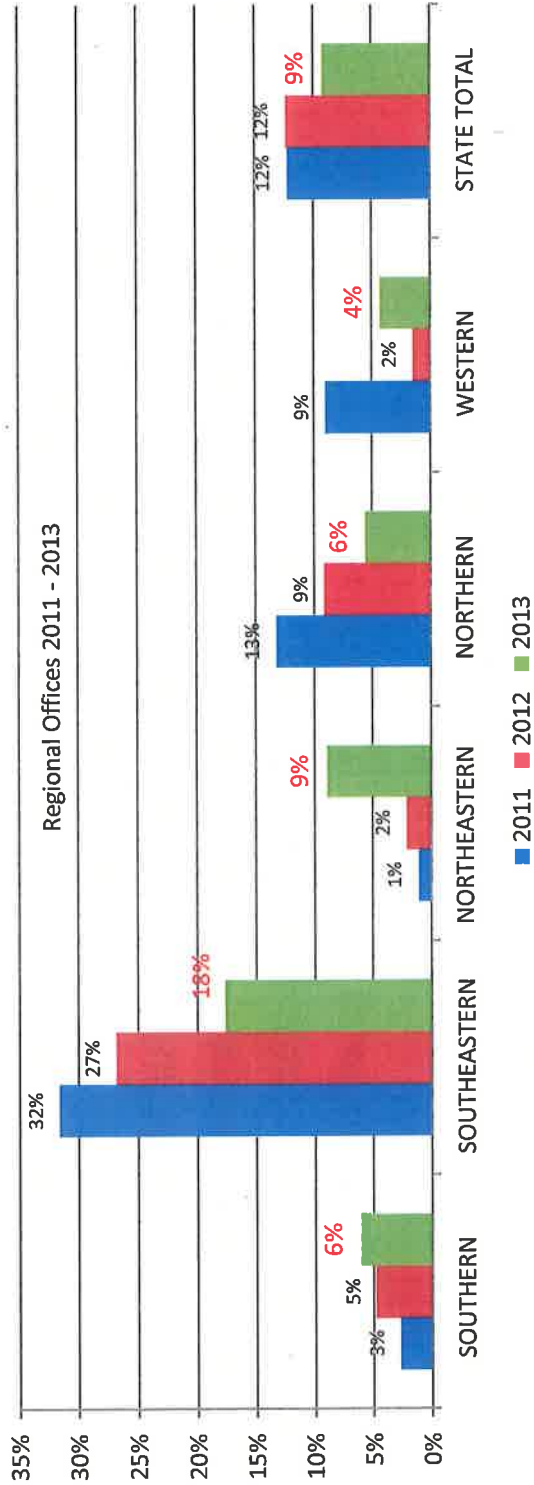
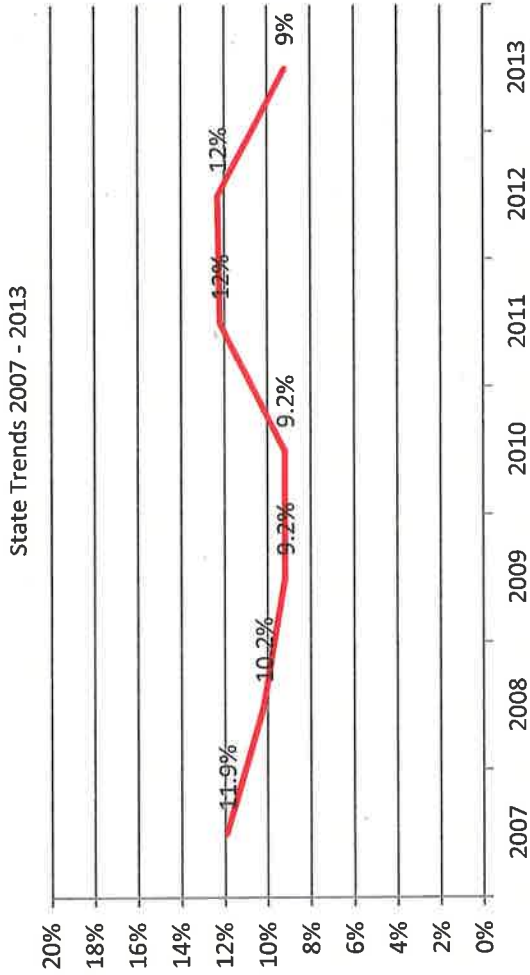




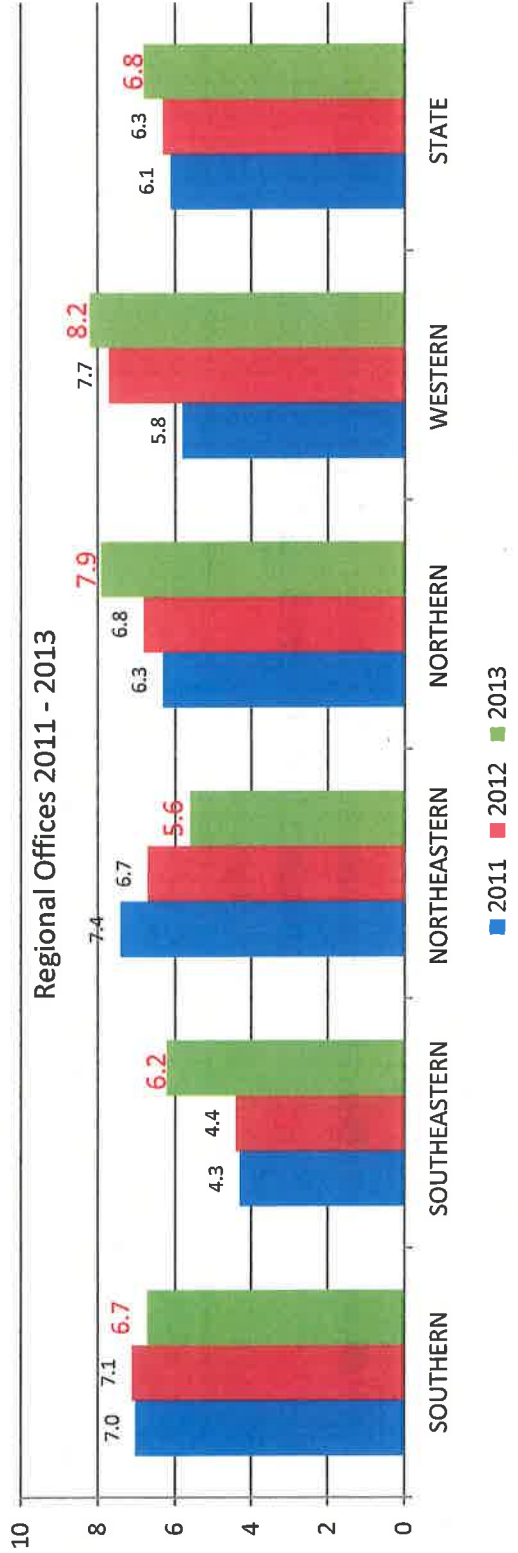
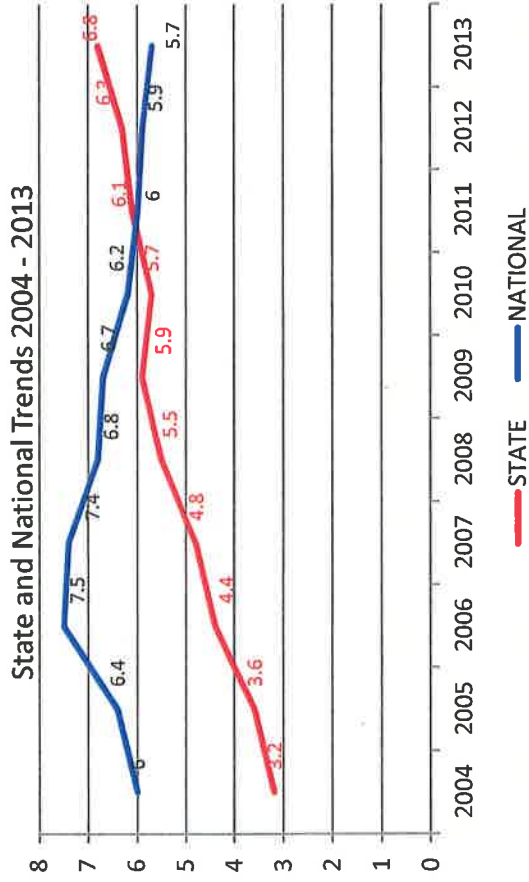
STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES
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Percentage of Deficiency-free Health Recertification Surveys (federal and state)



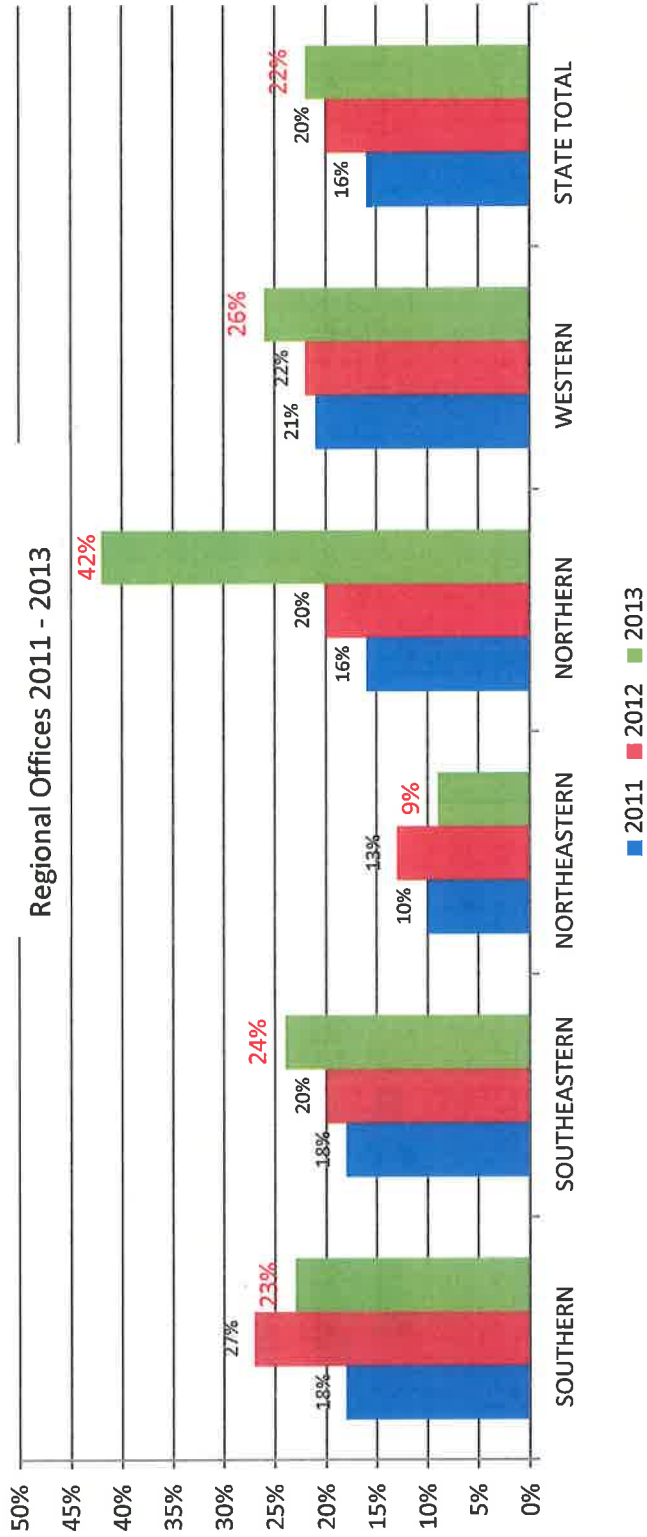
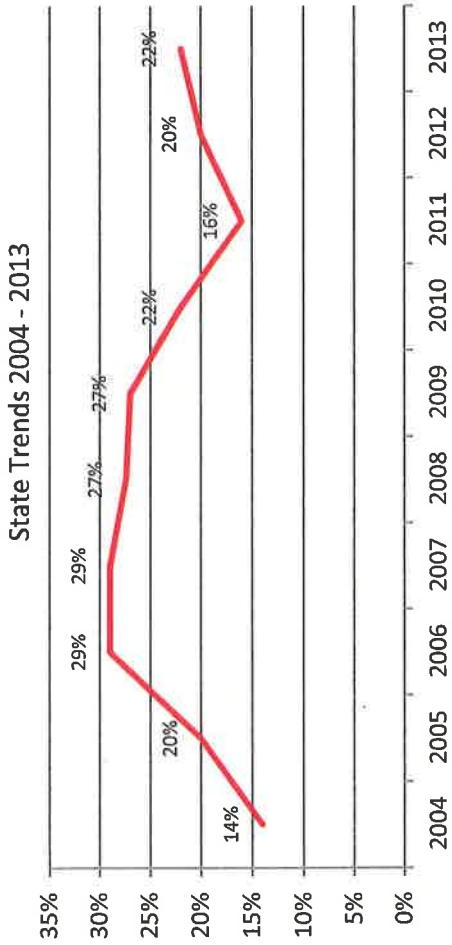


Average Number Federal Health Citations per Recertification Survey



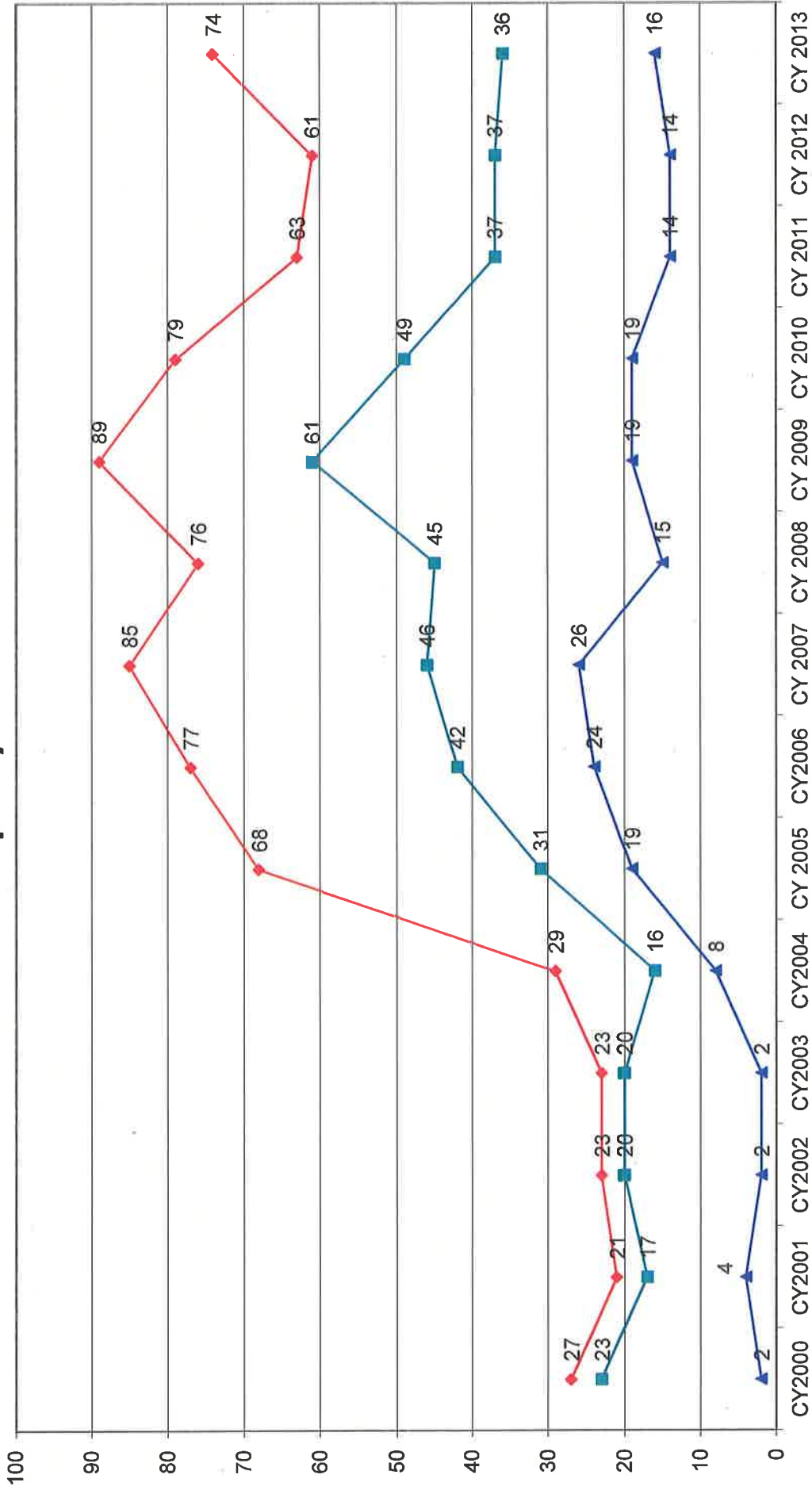


Percentage of Recertification Surveys with Finding of Actual Harm or Immediate Jeopardy





Immediate Jeopardy Citations 2000 - 2013

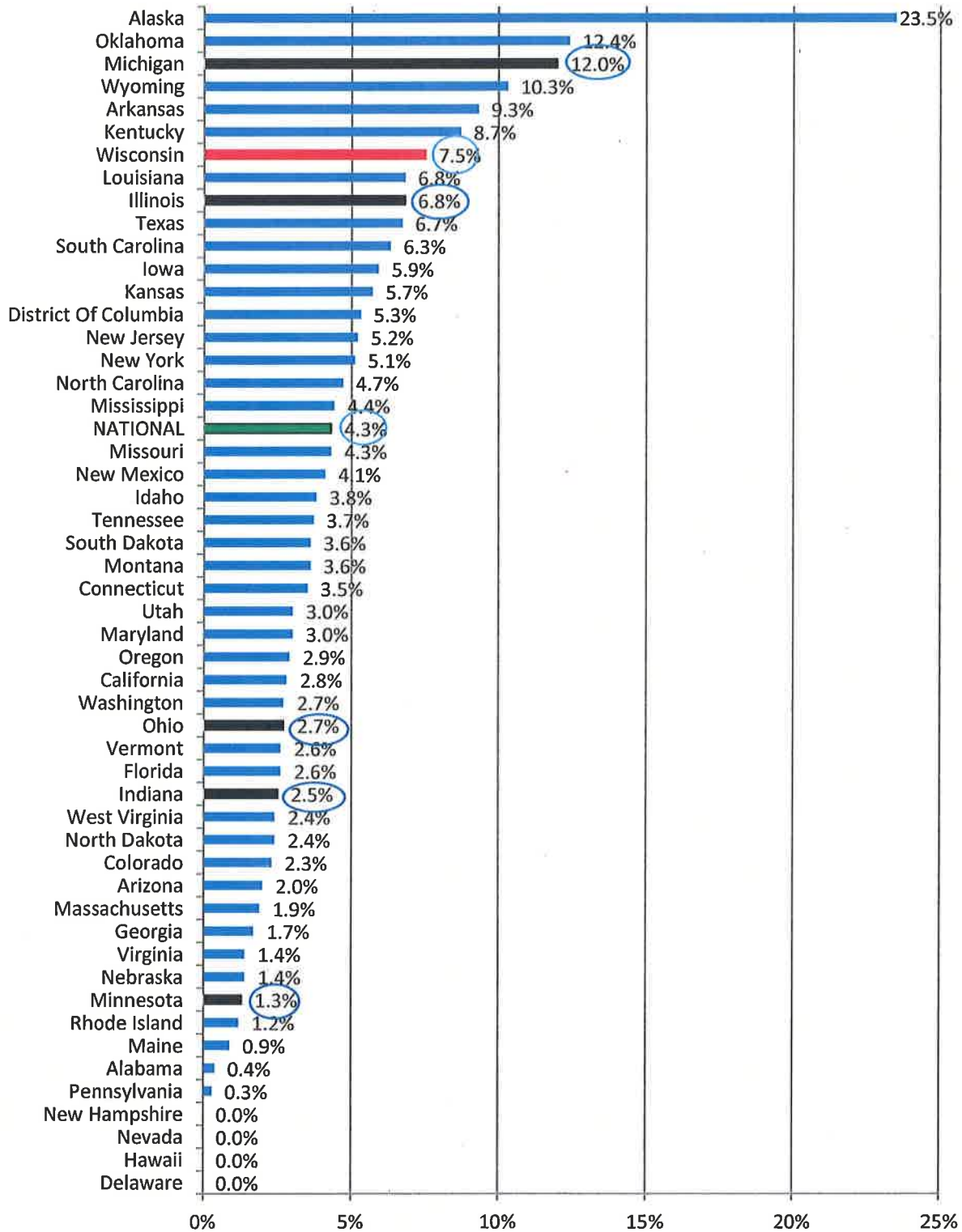


◆ # IJ citations ■ # facilities with IJ ▲ # facilities with multiple IJs



Percentage of Nursing Homes Cited at the level of Immediate Jeopardy 2013

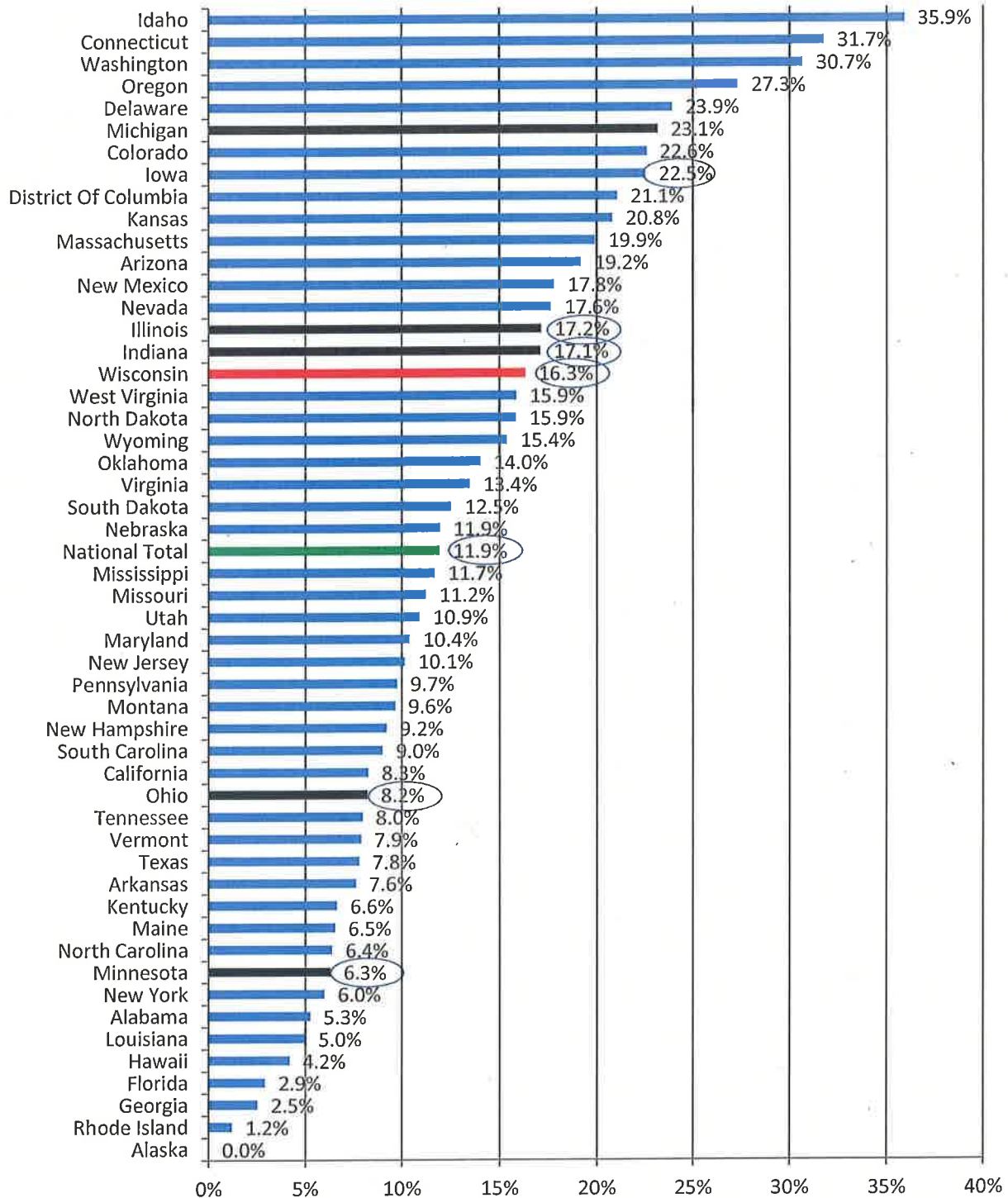
(All surveys)





Percentage of Nursing Homes with Citations at Actual Harm 2013

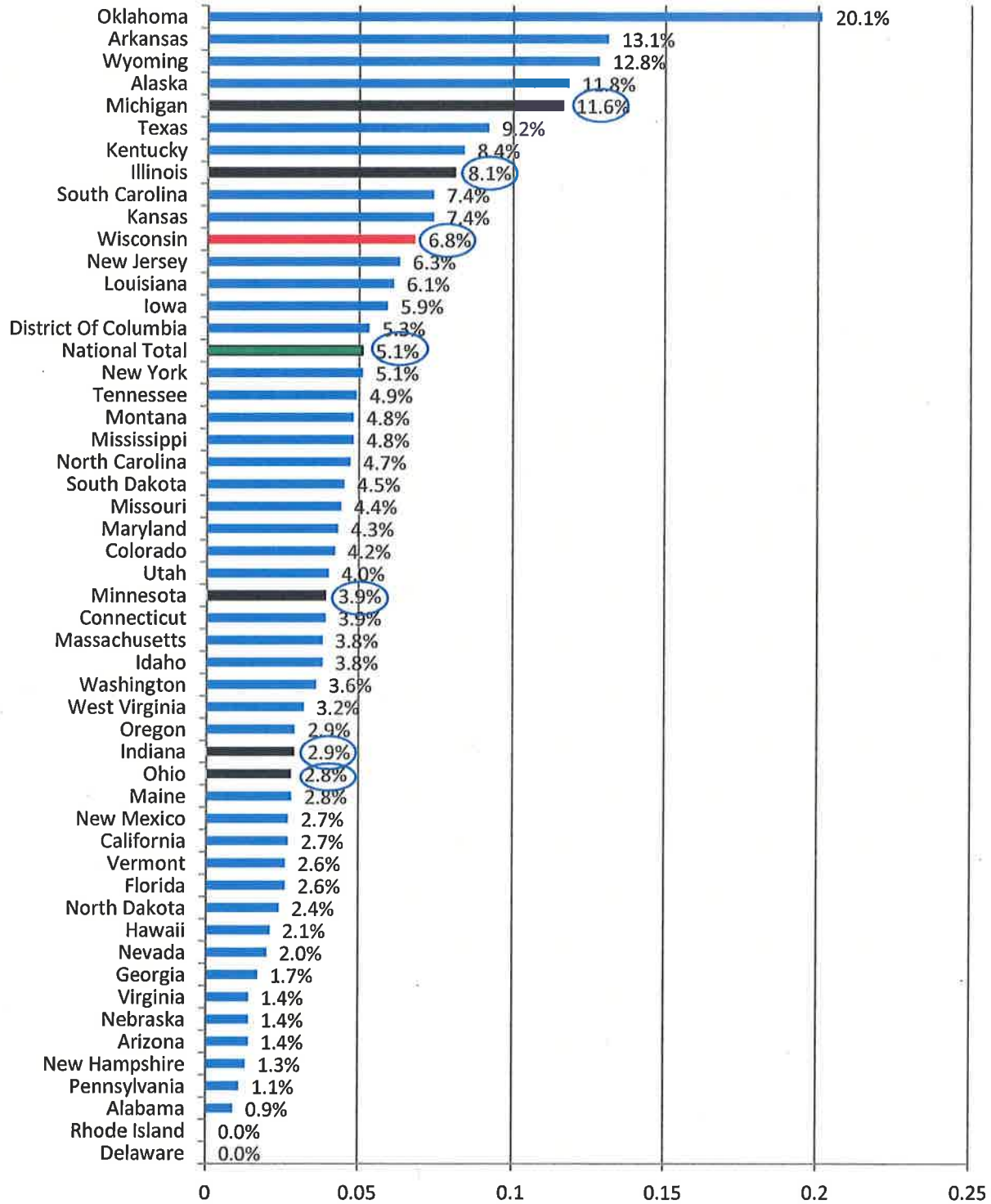
(All Surveys)
Scope/Severity G - I





Percentage of Nursing Homes with Substandard Quality of Care 2013

(All Surveys)

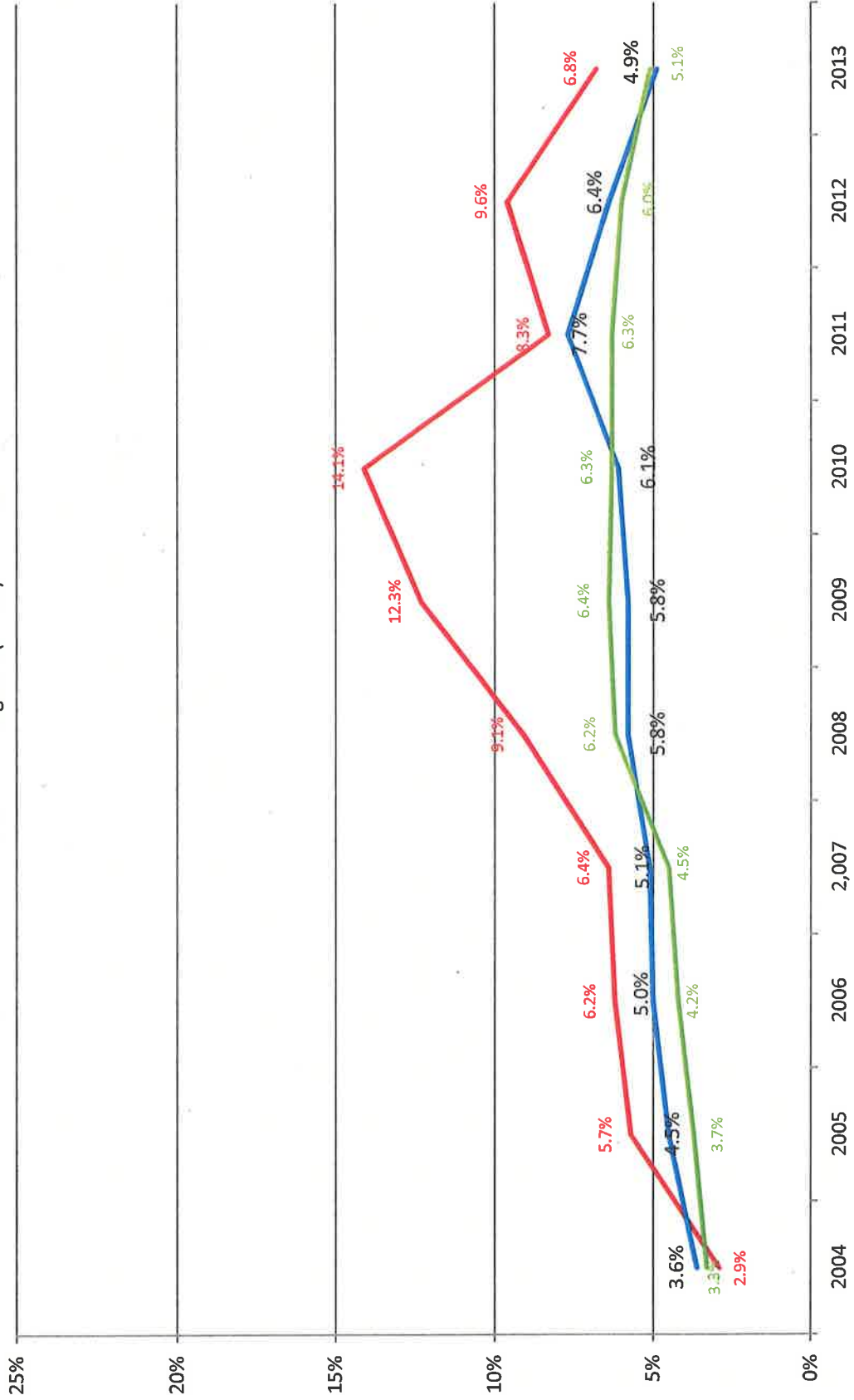




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Percentage of Nursing Homes with Substandard Quality of Care

— WI — Region 5 (ex. WI) — US





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Division of Quality Assurance / Bureau of Nursing Home Resident Care

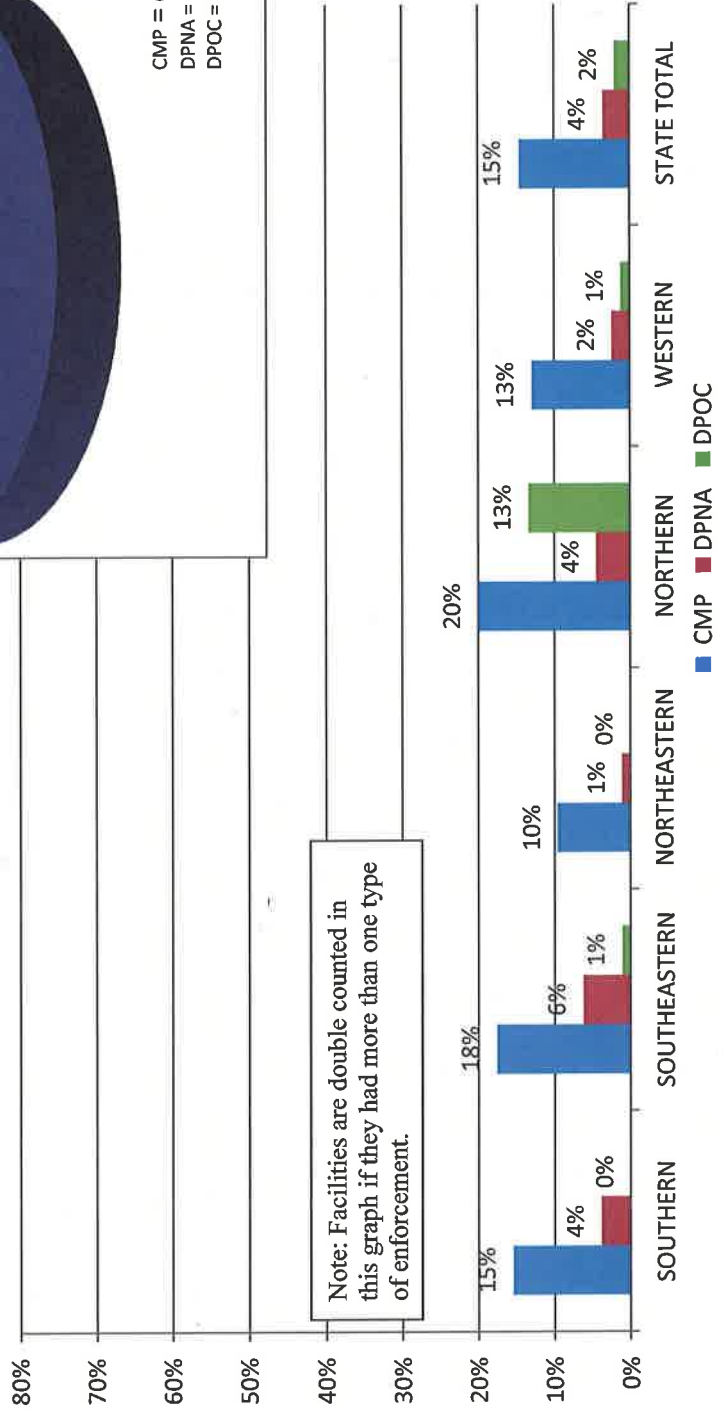
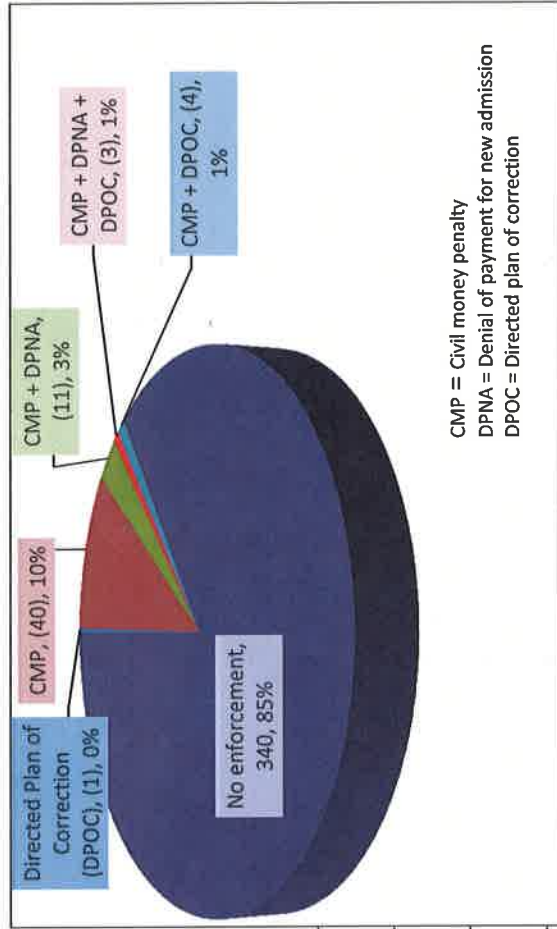
TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 2013

Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhinelander)	Western (Eau Claire)
F323 – supervision to prevent accidents (6412)	F441 – infection control (209)	F371 – store, prepare, and serve food under sanitary conditions (47)	F323 – supervision to prevent accidents (54)	F441 – infection control (61)	F441 – infection control (30)	F441 – infection control (54)
F441 – infection control (6020)	F323 – supervision to prevent accidents (174)	F282 – care in accordance with care plan (39)	F225 – investigate allegations of abuse (47)	F314 – prevention of pressure ulcers(48)	F314 – prevention of pressure ulcers (27)	F371 – store, prepare, and serve food under sanitary conditions (49)
F371 – store, prepare, and serve food under sanitary conditions (5251)	F314 – prevention of pressure ulcers (173)	F323 – supervision to prevent accidents (33)	F314 – prevention of pressure ulcers (42)	F371 – store, prepare, and serve food under sanitary conditions (40)	F323 – supervision to prevent accidents (22)	F323 – supervision to prevent accidents (40)
F309 – care promotes highest level of well- being (5056)	F225 - investigate allegations of abuse (32)	F225 - investigate allegations of abuse (32)	F329 – Drug regimen is free of unnecessary drugs (35)	F425 – medication system assures accurate receipt/administration (30)	F309 – care promotes highest level of well-being (20)	F280 – periodically review and revise the plan of care (36)
F329 – Drug regimen is free of unnecessary drugs (3712)	F225 - investigate allegations of abuse (150)	F441 – infection control (29)	F309 – care promotes highest level of well-being (35)	F315 – services to restore as much normal bladder function as possible (8)	F315 - services to restore as much normal bladder function as possible (17)	F329 – Drug regimen is free of unnecessary drugs (33)
F279 – develop comprehensive care plan (3613)	F329 – Drug regimen is free of unnecessary drugs (27)	F329 – Drug regimen is free of unnecessary drugs (27)	F441 – infection control (35)	F225 - investigate allegations of abuse (26)	F225 - investigate allegations of abuse (16)	F225 - investigate allegations of abuse (29)
F431 – labeling of drugs and biological (3005)	F309 - care promotes highest level of well-being (105)	F314 – prevention of pressure ulcers (27)	F279 – develop comprehensive care plan (31)	F323 – supervision to prevent accidents (25)	F329 – Drug regimen is free of unnecessary drugs (13)	F314 – prevention of pressure ulcers (29)
F514 - documentation (2980)	F282 – care in accordance with care plan (103)	F309 – care promotes highest level of well-being (25)	F425 – medication system assures accurate receipt/administration (26)	F312 – services to maintain good nutrition, grooming, personal and oral hygiene (24)	F371 – store, prepare, and serve food under sanitary conditions (12)	F282 – care in accordance with care plan (26)
F241 – resident dignity (2829)	F280 – periodically review and revise the plan of care (99)	F280 – periodically review and revise the plan of care (13)	F157 – Promptly consult with MD after significant condition change (25)	F329 – Drug regimen is free of unnecessary drugs (35)	F332 – Medication error rate is less than 5% (12)	F279 – develop comprehensive care plan (26)
F281 –professional standards of practice (2749)	F315 – services to restore as much normal bladder function as possible (99)	F281 –professional standards of practice (21)	F371 – store, prepare, and serve food under sanitary conditions (24)	F498 – Nurse aides able to demonstrate competency in care	F241 – resident dignity (11) F279 – develop comprehensive plan of care (11)	F514 - documentation (24)

ITALICS – not in State's top ten New to Top Ten compared to entity's 2012 data



Percentage of Nursing Homes with a Federal Remedy



**DIVISION OF QUALITY ASSURANCE
OFFICE OF PLAN REVIEW & INSPECTIONS**

