



Division of Quality Assurance Nursing Home Updates

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Health Issues Forum

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Division of Quality Assurance

AGENDA

- CMS Updates
- DQA Updates
- Survey Statistics



CMS Update

- Partnership to Improve Dementia Care in Nursing Homes
- Antipsychotic use
- Revisions to Appendix PP
- Quality Improvement Organization



CMS Update

- Improvements in dementia care continue
- New goals for antipsychotic use coming
- Focus care on person directed

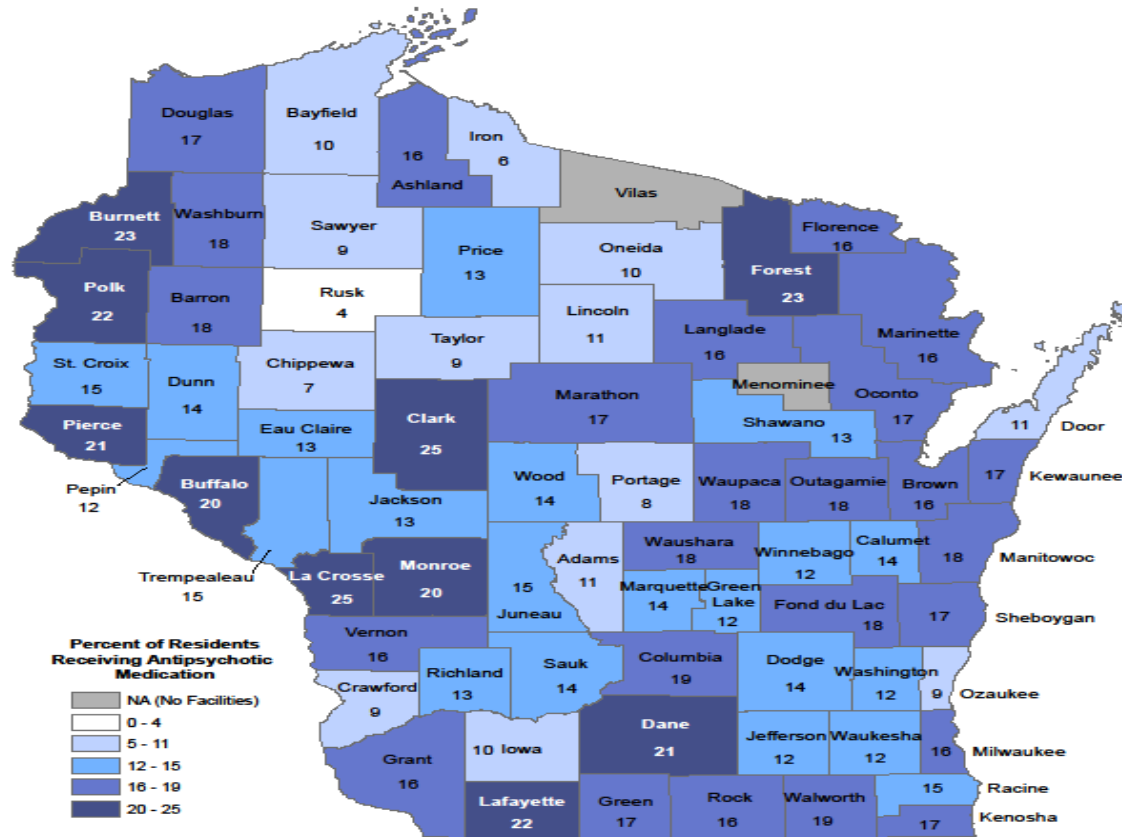


CMS Update

- Antipsychotic Use
- WI use is 14.5%
- WI 4th best in nation
 - DHS Press Release issued
- New Goals



CMS Update





CMS Update

F 329 Unnecessary Drugs

- Each residents' medication regimen must be free of unnecessary drugs
- Residents who have not used antipsychotic drugs are not given these unless needed to treat a specific condition and,
- Residents who use antipsychotics receive GDRs and behavioral interventions unless clinically contraindicated



CMS Update

F 329 Unnecessary Drugs

- Surveyors investigate medication management principals and pharmaceutical care procedures are in place and implemented
- Evaluate communication amongst providers
- Surveyors are not practicing medicine



CMS Update

- Quality Improvement Organization
- Reorganizing by blending WiQC and AE
- Underutilized resource



DQA Updates

- Antimicrobial Stewardship
- Plastic Tubing for Oxygen Tanks
- CPR/DNR Issues
- M&M, Falls Initiatives



DQA Update

- Antimicrobial Stewardship
- Overuse of Antibiotics
- Whose Resident is it?
- Stop



DQA Update

- Plastic Tubing for Oxygen tanks
- DHS 132.71(7)(d) and (e)
- DHS will seek revision
- DHS 132.21 (google)

No longer needed
waiver possible



DQA Update

- CPR/DNR Issues
- Policies and Forms
- Resident wishes

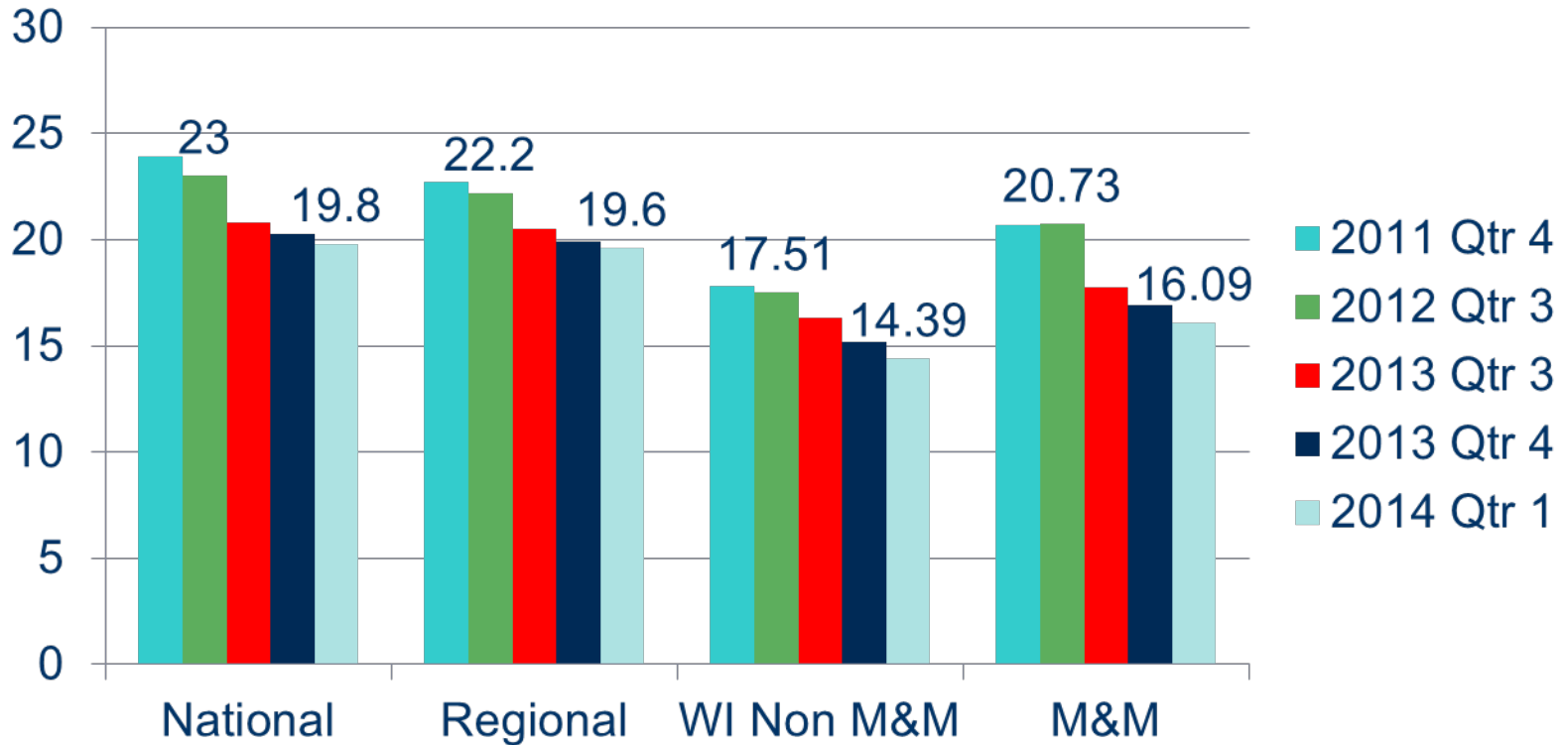


DQA Updates

- Music and Memory
 - Another 150 facilities on board
 - Certification underway
- Falls Initiative
 - 6 homes in initial pilot program
 - DHS considering next steps
 - Final report available

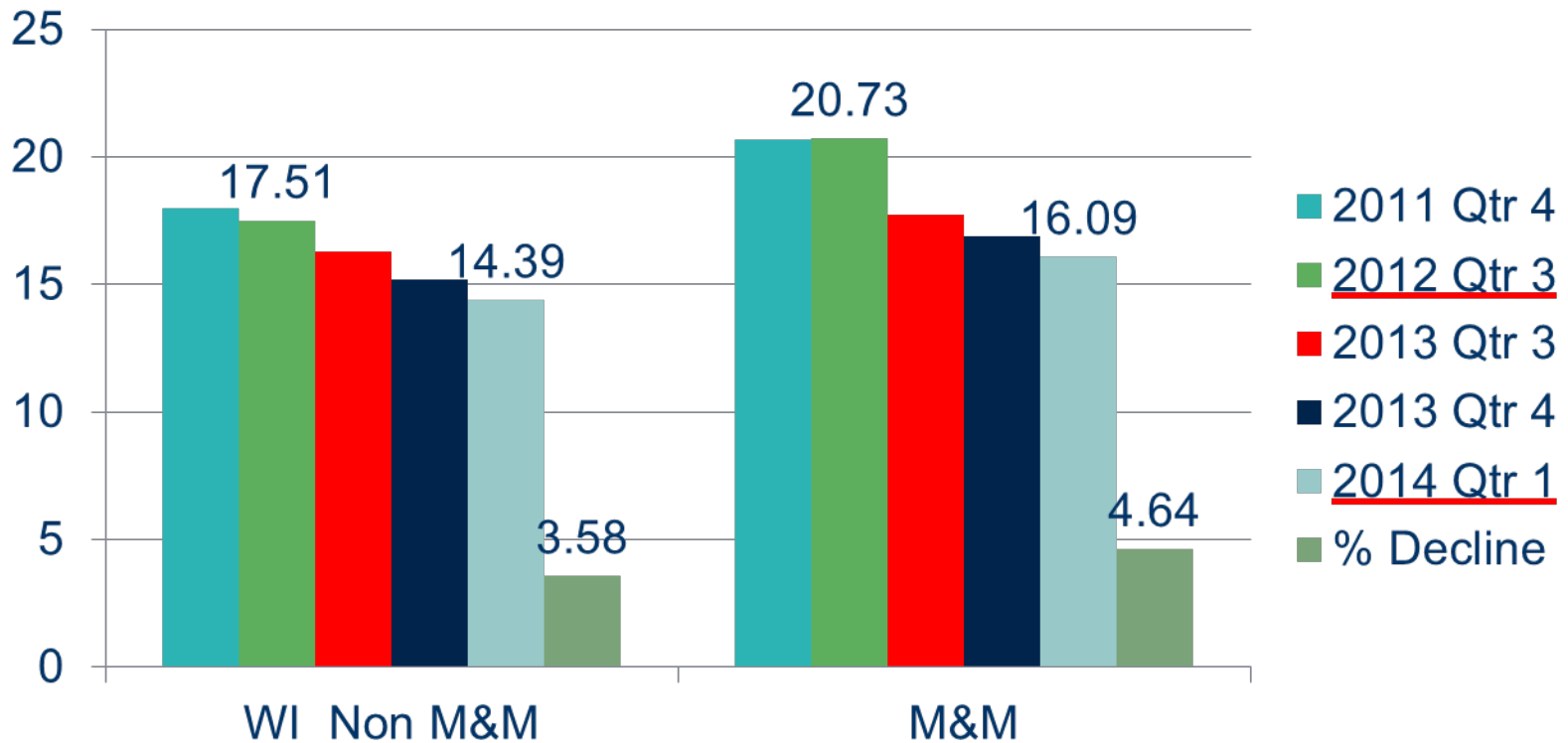


DQA Updates





DQA Updates





DQA Updates

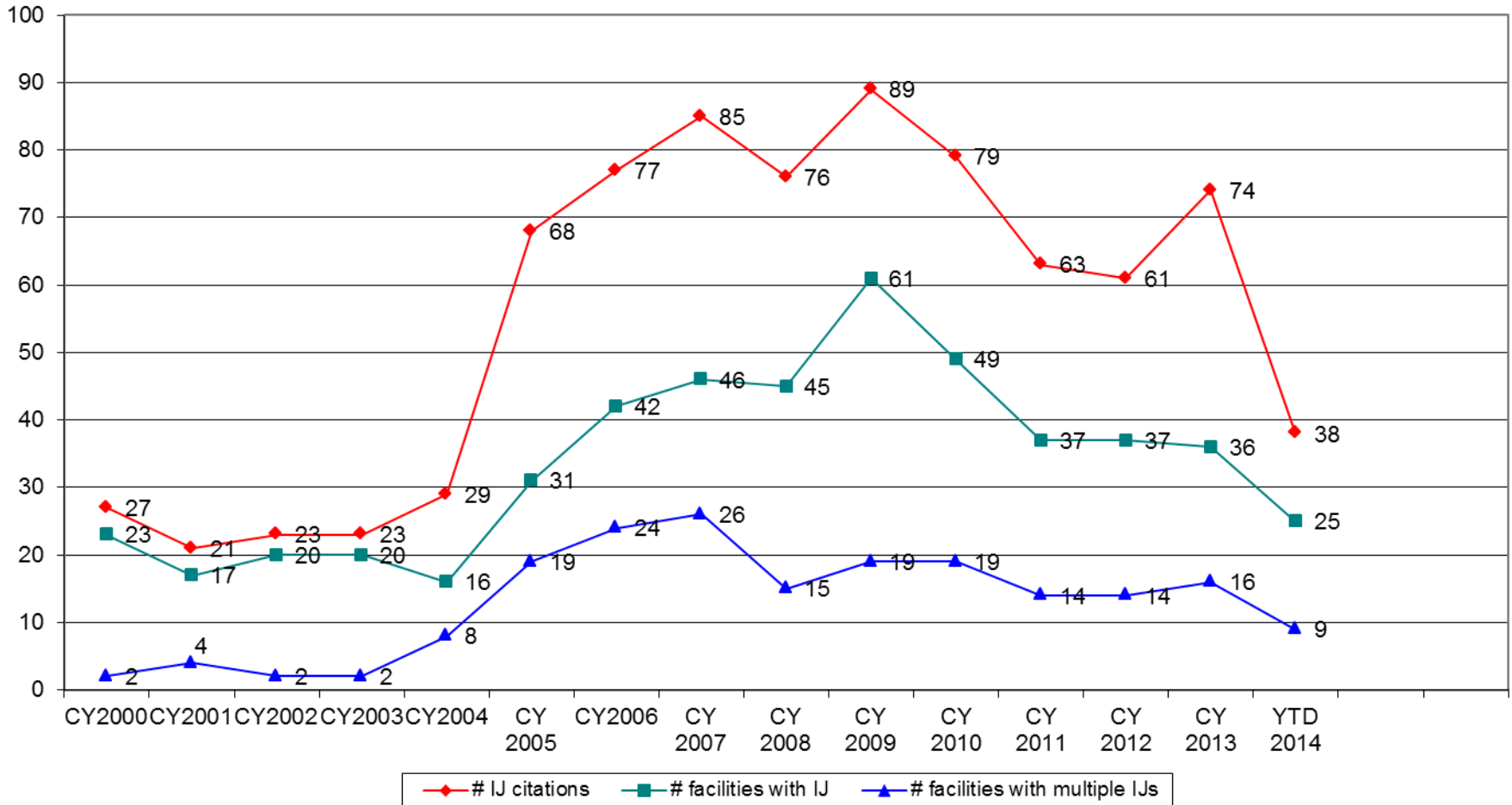
Falls Initiative

- 6 Mentors and 6 Protégés
- Shared best practices
- 6 Protégés reduced incidents
- Success



Immediate Jeopardy Trends

Immediate Jeopardy Citations 2000 - 9/15/2014





Immediate Jeopardy

Rank	Tag	Description of Regulation	# of Citations As of 9/15/14	# of Citations 2013
1	F309	Care and services to attain/maintain highest practicable level of well-being	9	10
2	F323	Facility is free of hazardous environment/Supervision and assistive devices to prevent accidents	7	6
3	F314	Services and treatment to prevent and/or to heal pressure ulcers	6	7
4	F225	Report and investigate allegations of abuse, mistreatment, neglect and misappropriation	2	6
	F226	Develop and implement policies prohibiting abuse	2	7
	F157	Promptly consult with a physician following a significant condition change	2	5
7		Ten regulations tied with one citation apiece	1	



TOP TEN CITES

TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 1/1/14 – 9/15/14						
Nation	State	Southern (Madison)	Southeastern (Milwaukee)	Northeastern (Green Bay)	Northern (Rhineland)	Western (Eau Claire)
F323 - supervision to prevent accidents (4061)	F441 - infection control (159)	F282 - care in accordance with care plan (35)	F323 - supervision to prevent accidents (49)	F441 - infection control (43)	F441 - infection control (20)	F280 - periodically review and revise the plan of care (47)
F441 - infection control (3812)	F323 - supervision to prevent accidents (151)	F371 - store, prepare, and serve food under sanitary conditions (32)	F225 - investigate allegations of abuse (41)	F314 - prevention of pressure ulcers (39)	F314 - prevention of pressure ulcers (17)	F441 - infection control (46)
F309 - care promotes highest level of well-being (3248)	F314 - prevention of pressure ulcers (132)	F323 - supervision to prevent accidents (28)	F309 - care promotes highest level of well-being (40)	F315 - services to restore as much normal bladder function as possible (34)	F315 - services to restore as much normal bladder function as possible (16)	F323 - supervision to prevent accidents (40)
F371 - store, prepare, and serve food under sanitary conditions (3226)	F371 - store, prepare, and serve food under sanitary conditions (119)	F441 - infection control (27)	F314 - prevention of pressure ulcers (35)	F371 - store, prepare, and serve food under sanitary conditions (31)	F371 - store, prepare, and serve food under sanitary conditions (16)	F282 - care in accordance with care plan (37)
F329 - drug regimen is free of unnecessary drugs (2148)	F309 - care promotes highest level of well-being (109)	F329 - drug regimen is free of unnecessary drugs (26)	F279 - develop comprehensive care plan (23)	F425 - medication system assures accurate receipt/administration (30)	F309 - care promotes highest level of well-being (13)	F279 - develop comprehensive care plan (32)
F279 - develop comprehensive care plan (2027)	F225 - investigate allegations of abuse (106)	F225 - investigate allegations of abuse (22)	F441 - infection control (23)	F323 - supervision to prevent accidents (22)	F323 - supervision to prevent accidents (12)	F309 - care promotes highest level of well-being (31)
F431 - labeling of drugs and biological (1908)	F329 - drug regimen is free of unnecessary drugs (104)	F280 - periodically review and revise the plan of care (18)	F329 - drug regimen is free of unnecessary drugs (17)	F225 - investigate allegations of abuse (20)	F329 - drug regimen is free of unnecessary drugs (11)	F329 - drug regimen is free of unnecessary drugs (31)
F514 - documentation (1842)	F282 - care in accordance with care plan (98)	F425 - medication system assures accurate receipt/administration (17)	F155 – right to formulate advance directive and to refuse treatment (15)	F329 - drug regimen is free of unnecessary drugs (19)	F279 - develop comprehensive care plan (8)	F371 - store, prepare, and serve food under sanitary conditions (31)
F241 - resident dignity (1676)	F315 - services to restore as much normal bladder function as possible (95)	F155 – right to formulate advance directive and to refuse treatment (16)	F315 - services to restore as much normal bladder function as possible (15)	F156 – inform resident of services and charges (15)	F332 - medication error rate is less than 5% (8)	F314 - prevention of pressure ulcers (27)
F282 - care in accordance with care plan (1673)	F280 - periodically review and revise the plan of care (82)	F314 - prevention of pressure ulcers (14)	F425 - medication system assures accurate receipt/administration (15)	F332 – medication error rate is less than 5% (15)	F282 - care in accordance with care plan (7) F425 - medication system assures accurate receipt/administration (7)	F315 - services to restore as much normal bladder function as possible (22)



Other Updates

- CMS
 - QIS Survey – When is it coming?
 - Quality Assurance and Improvement Committee (QAIC) - CMP
 - “Strict” Liability – anticipated CMS memo
 - QAPI
 - Federal OIG 2015 anticipated work
 - CMP projects



Other Updates

- State
 - Legislative updates
 - Ch. 50 ideas
 - Regional Quality Forums
 - Pain management focus interest



QUESTIONS?