



# **Division of Quality Assurance Nursing Home Updates**

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Health Issues Forum

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# Division of Quality Assurance

## AGENDA

- CMS Updates
- DQA Updates
- Survey Statistics



# CMS Update

- Partnership to Improve Dementia Care in Nursing Homes
- Antipsychotic use
- Revisions to Appendix PP
- Quality Improvement Organization



# CMS Update

- Improvements in dementia care continue
- New goals for antipsychotic use coming
- Focus care on person directed

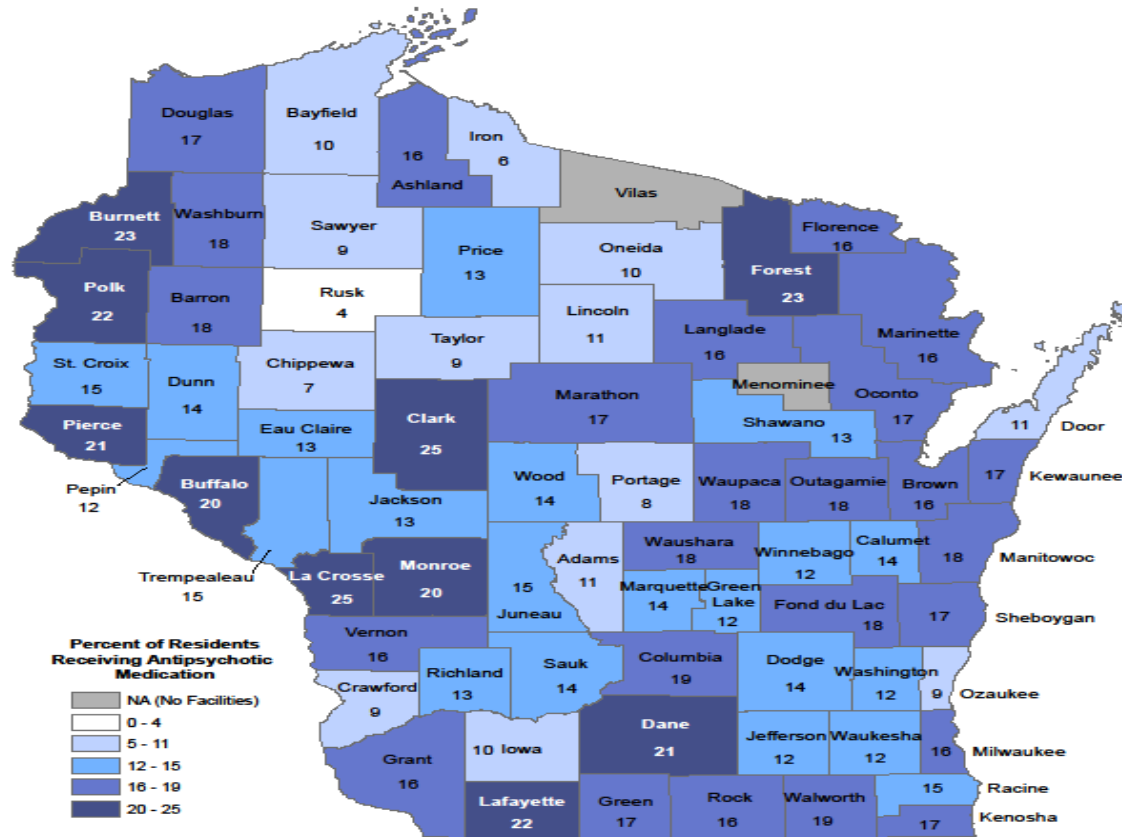


# CMS Update

- Antipsychotic Use
- WI use is 14.5%
- WI 4<sup>th</sup> best in nation
  - DHS Press Release issued
- New Goals



# CMS Update





# CMS Update

## F 329 Unnecessary Drugs

- Each residents' medication regimen must be free of unnecessary drugs
- Residents who have not used antipsychotic drugs are not given these unless needed to treat a specific condition and,
- Residents who use antipsychotics receive GDRs and behavioral interventions unless clinically contraindicated



# CMS Update

## F 329 Unnecessary Drugs

- Surveyors investigate medication management principals and pharmaceutical care procedures are in place and implemented
- Evaluate communication amongst providers
- Surveyors are not practicing medicine





# CMS Update

- Quality Improvement Organization
- Reorganizing by blending WiQC and AE
- Underutilized resource



# DQA Updates

- Antimicrobial Stewardship
- Plastic Tubing for Oxygen Tanks
- CPR/DNR Issues
- M&M, Falls Initiatives



# DQA Update

- Antimicrobial Stewardship
- Overuse of Antibiotics
- Whose Resident is it?
- Stop



# DQA Update

- Plastic Tubing for Oxygen tanks
- DHS 132.71(7)(d) and (e)
- DHS will seek revision
- DHS 132.21 (google)

No longer needed  
waiver possible



# DQA Update

- CPR/DNR Issues
- Policies and Forms
- Resident wishes

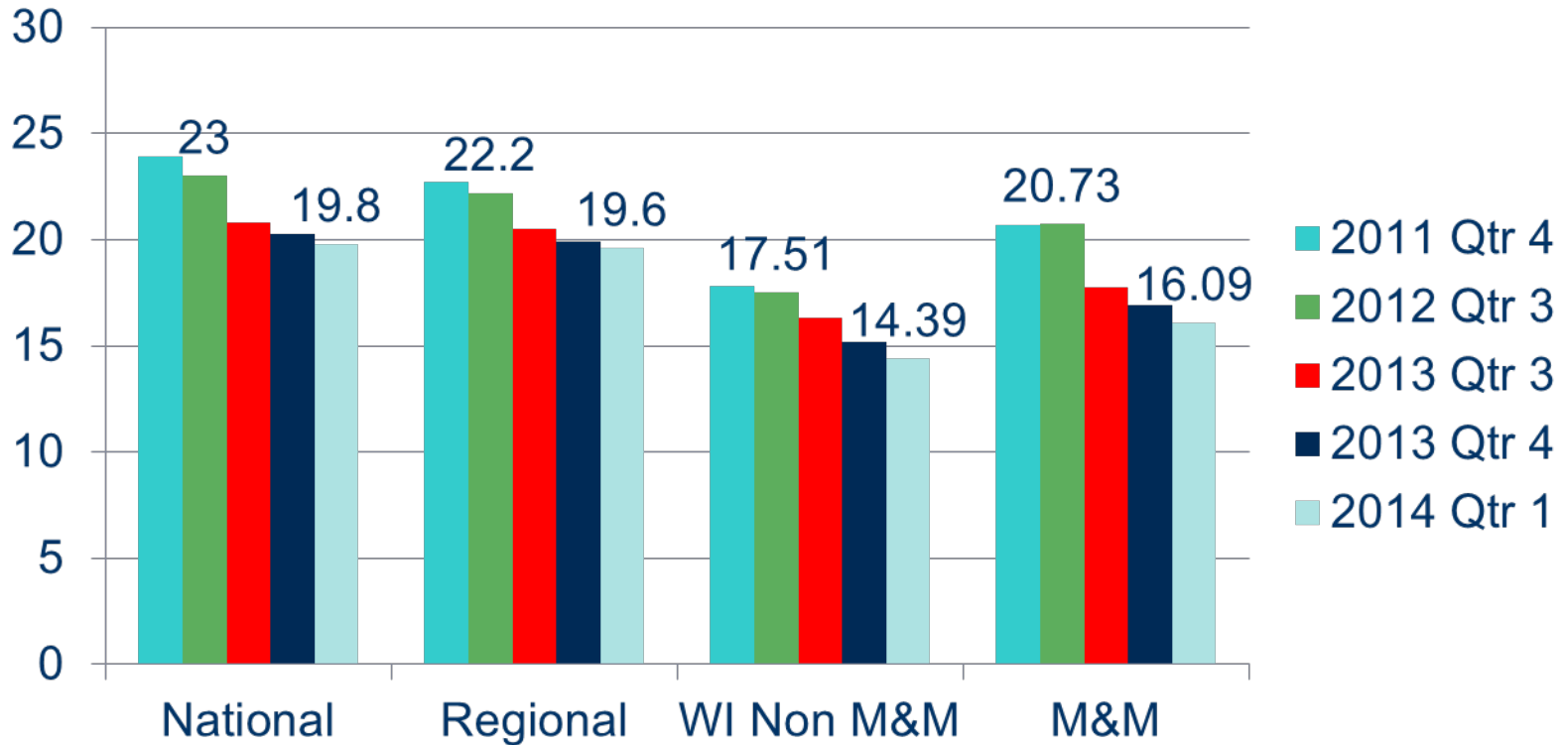


# DQA Updates

- Music and Memory
  - Another 150 facilities on board
  - Certification underway
- Falls Initiative
  - 6 homes in initial pilot program
  - DHS considering next steps
  - Final report available

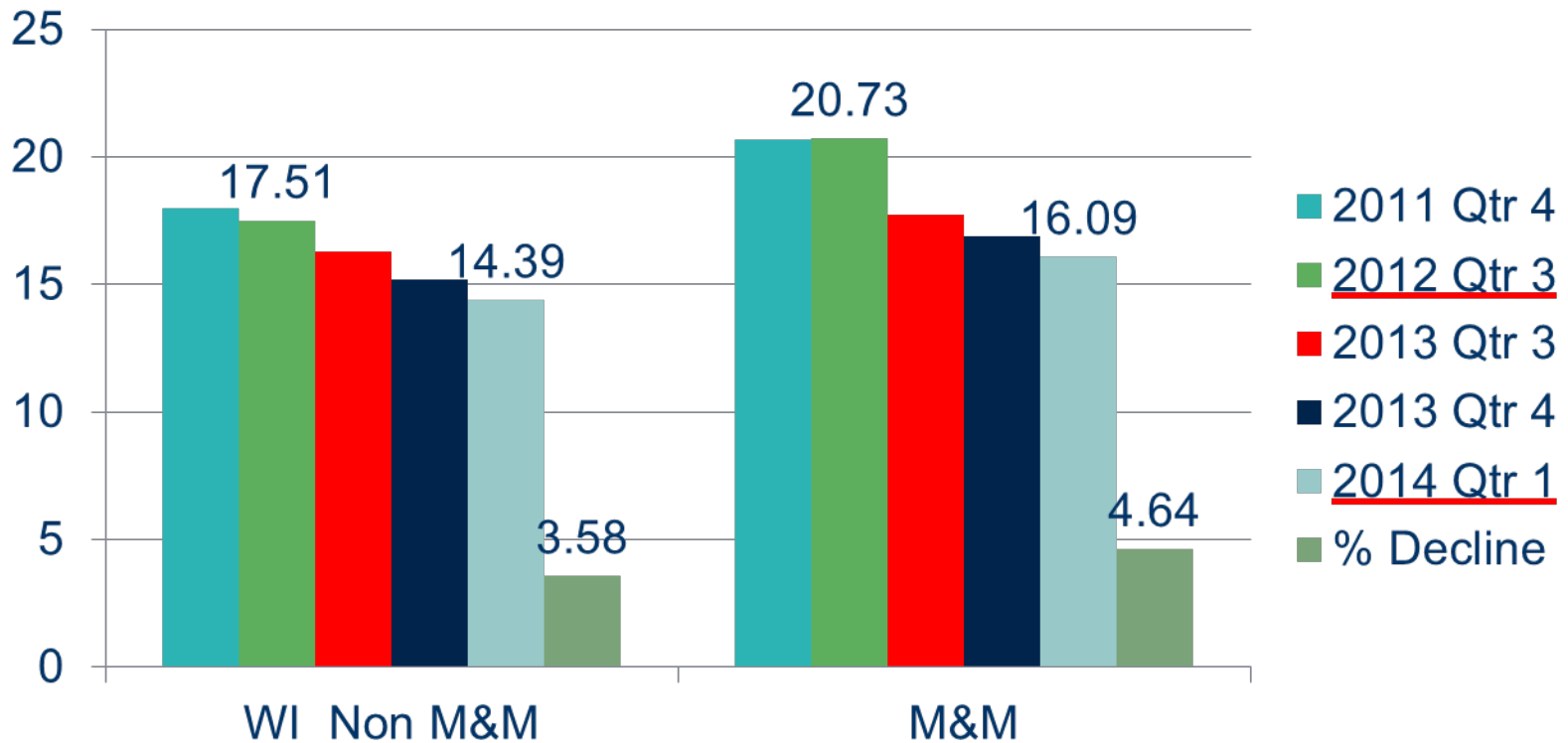


# DQA Updates





# DQA Updates







# DQA Updates

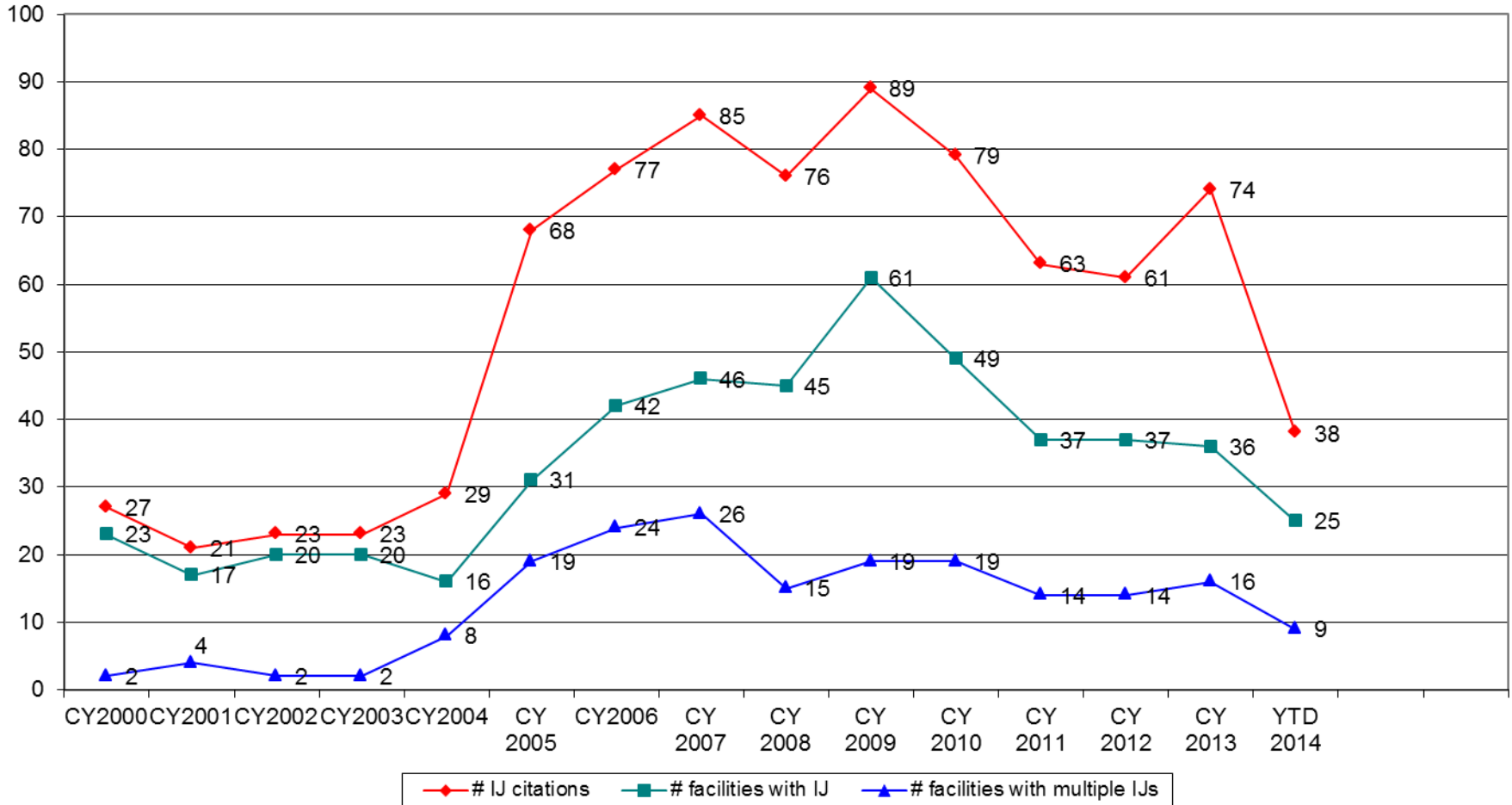
## Falls Initiative

- 6 Mentors and 6 Protégés
- Shared best practices
- 6 Protégés reduced incidents
- Success



# Immediate Jeopardy Trends

Immediate Jeopardy Citations 2000 - 9/15/2014





# Immediate Jeopardy

| Rank | Tag  | Description of Regulation  | # of Citations<br>As of 9/15/14 | # of Citations<br>2013 |
|------|------|--|---------------------------------|------------------------|
| 1    | F309 | Care and services to attain/maintain highest practicable level of well-being                     | 9                               | 10                     |
| 2    | F323 | Facility is free of hazardous environment/Supervision and assistive devices to prevent accidents | 7                               | 6                      |
| 3    | F314 | Services and treatment to prevent and/or to heal pressure ulcers                                 | 6                               | 7                      |
| 4    | F225 | Report and investigate allegations of abuse, mistreatment, neglect and misappropriation          | 2                               | 6                      |
|      | F226 | Develop and implement policies prohibiting abuse   | 2                               | 7                      |
|      | F157 | Promptly consult with a physician following a significant condition change                       | 2                               | 5                      |
| 7    |      | Ten regulations tied with one citation apiece  | 1                               |                        |



# TOP TEN CITES

| TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE – 1/1/14 – 9/15/14 |   |  |   |   |  |   |
|--|---|--|---|---|--|---|
| Nation   | State   | Southern (Madison)   | Southeastern (Milwaukee)  | Northeastern (Green Bay)  | Northern (Rhineland)   | Western (Eau Claire)  |
| F323 - supervision to prevent accidents (4061)                                       | F441 - infection control (159)  | F282 - care in accordance with care plan (35)                            | F323 - supervision to prevent accidents (49)                                | F441 - infection control (43)   | F441 - infection control (20)  | F280 - periodically review and revise the plan of care (47)                 |
| F441 - infection control (3812)  | F323 - supervision to prevent accidents (151)                               | F371 - store, prepare, and serve food under sanitary conditions (32)     | F225 - investigate allegations of abuse (41)                                | F314 - prevention of pressure ulcers (39)                                   | F314 - prevention of pressure ulcers (17)  | F441 - infection control (46)   |
| F309 - care promotes highest level of well-being (3248)                              | F314 - prevention of pressure ulcers (132)                                  | F323 - supervision to prevent accidents (28)                             | F309 - care promotes highest level of well-being (40)                       | F315 - services to restore as much normal bladder function as possible (34) | F315 - services to restore as much normal bladder function as possible (16)  | F323 - supervision to prevent accidents (40)                                |
| F371 - store, prepare, and serve food under sanitary conditions (3226)               | F371 - store, prepare, and serve food under sanitary conditions (119)       | F441 - infection control (27)  | F314 - prevention of pressure ulcers (35)                                   | F371 - store, prepare, and serve food under sanitary conditions (31)        | F371 - store, prepare, and serve food under sanitary conditions (16)   | F282 - care in accordance with care plan (37)                               |
| F329 - drug regimen is free of unnecessary drugs (2148)                              | F309 - care promotes highest level of well-being (109)                      | F329 - drug regimen is free of unnecessary drugs (26)                    | <b>F279 - develop comprehensive care plan (23)</b>                          | F425 - medication system assures accurate receipt/administration (30)       | F309 - care promotes highest level of well-being (13)  | F279 - develop comprehensive care plan (32)                                 |
| F279 - develop comprehensive care plan (2027)  | F225 - investigate allegations of abuse (106)                               | F225 - investigate allegations of abuse (22)                             | F441 - infection control (23)   | F323 - supervision to prevent accidents (22)                                | F323 - supervision to prevent accidents (12)   | F309 - care promotes highest level of well-being (31)                       |
| F431 - labeling of drugs and biological (1908)                                       | F329 - drug regimen is free of unnecessary drugs (104)                      | F280 - periodically review and revise the plan of care (18)              | F329 - drug regimen is free of unnecessary drugs (17)                       | F225 - investigate allegations of abuse (20)                                | F329 - drug regimen is free of unnecessary drugs (11)  | F329 - drug regimen is free of unnecessary drugs (31)                       |
| F514 - documentation (1842)  | F282 - care in accordance with care plan (98)                               | F425 - medication system assures accurate receipt/administration (17)    | F155 – right to formulate advance directive and to refuse treatment (15)    | F329 - drug regimen is free of unnecessary drugs (19)                       | F279 - develop comprehensive care plan (8)   | F371 - store, prepare, and serve food under sanitary conditions (31)        |
| F241 - resident dignity (1676)   | F315 - services to restore as much normal bladder function as possible (95) | F155 – right to formulate advance directive and to refuse treatment (16) | F315 - services to restore as much normal bladder function as possible (15) | F156 – inform resident of services and charges (15)                         | F332 - medication error rate is less than 5% (8)   | F314 - prevention of pressure ulcers (27)                                   |
| F282 - care in accordance with care plan (1673)                                      | F280 - periodically review and revise the plan of care (82)                 | F314 - prevention of pressure ulcers (14)                                | F425 - medication system assures accurate receipt/administration (15)       | F332 – medication error rate is less than 5% (15)                           | F282 - care in accordance with care plan (7)<br>F425 - medication system assures accurate receipt/administration (7) | F315 - services to restore as much normal bladder function as possible (22) |



# Other Updates

- CMS
  - QIS Survey – When is it coming?
  - Quality Assurance and Improvement Committee (QAIC) - CMP
  - “Strict” Liability – anticipated CMS memo
  - QAPI
  - Federal OIG 2015 anticipated work
  - CMP projects



# Other Updates

- State
  - Legislative updates
  - Ch. 50 ideas
  - Regional Quality Forums
  - Pain management focus interest



# QUESTIONS?