



## Wisconsin Top Ten Federal Health Citations First Half 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	89	0
2	F686	Services and treatment to prevent and/or to heal pressure injuries	79	21
3	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	75	14
4	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	50	0
5 (tied)	F656	Develop/implement comprehensive care plan	43	0
5 (tied)	F690	Care and services to restore as much normal bladder function as possible	43	0
7	F684	Care and services to attain/maintain highest practicable level of well-being	42	8
8	F580	Consult promptly with physician following significant condition change	41	9
9	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	38	0
10	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	37	1



## Southern Regional Office Top Ten Federal Health Citations First Half 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	21	0
2 (tied)	F580	Consult promptly with physician following significant condition change	17	3
2 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	17	4
4	F686	Services and treatment to prevent and/or to heal pressure injuries	16	8
5	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	15	0
6 (tied)	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	11	1
6 (tied)	F759	Free of medication error rate of 5% or greater	11	0
8 (tied)	F609	Reporting of alleged violations	10	2
8 (tied)	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	10	0
10 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	9	2
10 (tied)	F692	Maintain proper nutrition/hydration status	9	3



## Southeastern Regional Office Top Ten Federal Health Citations First Half 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	32	8
2	F686	Services and treatment to prevent and/or to heal pressure injuries	31	8
3	F684	Care and services to attain/maintain highest practicable level of well-being	23	4
4	F880	Infection control program designed to prevent the development and control the spread of infection	22	0
5	F690	Care and services to restore as much normal bladder function as possible	21	0
6 (tied)	F656	Develop/implement comprehensive care plan	18	0
6 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	18	1
8	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	17	0
9 (tied)	F580	Consult promptly with physician following significant condition change	15	2
9 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	15	0



## Northeastern Regional Office Top Ten Federal Health Citations First Half 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F880	Infection control program designed to prevent the development and control the spread of infection	32	0
2	F686	Services and treatment to prevent and/or to heal pressure injuries	26	3
3	F690	Care and services to restore as much normal bladder function as possible	16	0
4	F656	Develop/implement comprehensive care plan	14	0
5 (tied)	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	13	1
5 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	13	0
7 (tied)	F609	Reporting of alleged violations	11	0
7 (tied)	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	11	0
9	F610	Investigate/prevent/correct allegations of abuse/neglect/misappropriation	10	0
10	F842	Maintain records in accordance with professional standards of practice	9	0



## Northern Regional Office Top Ten Federal Health Citations First Half 2018

Rank	Tag	Description of Regulation	Number of Citations	Number of Cites at Harm or IJ
1	F689	Facility is free of hazardous environment/supervision and assistive devices to prevent accidents	11	1
2	F759	Free of medication error rates of 5% or greater	7	0
3 (tied)	F684	Care and services to attain/maintain highest practicable level of well-being	6	0
3 (tied)	F692	Maintain acceptable parameters of nutrition; maintain proper hydration	6	1
3 (tied)	F880	Infection control program designed to prevent the development and control the spread of infection	6	0
6 (tied)	F578	Right to request/refuse/discontinue treatment; right to formulate an advance directive	5	0
6 (tied)	F758	Drug regimen is free of unnecessary psychotropic medications; PRN orders limited to 14 days	5	0
8 (tied)	F690	Care and services to restore as much normal bladder function as possible	4	0
8 (tied)	F761	Labeling and storing of drugs and biologicals	4	0
10 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	3	0
10 (tied)	F755	Pharmaceutical services ensure accurate acquiring and dispensing of medications	3	0



**Western Regional Office  
 Top Ten Federal Health Citations  
 First Half 2018**

<b>Rank</b>	<b>Tag</b>	<b>Description of Regulation</b>	<b>Number of Citations</b>	<b>Number of Cites at Harm or IJ</b>
1	F880	Infection control program designed to prevent the development and control the spread of infection	8	0
2 (tied)	F677	ADL care provided for dependent residents	5	0
2 (tied)	F812	Food stored, prepared, distributed, and served in a manner that prevents foodborne illness	5	0
4 (tied)	F656	Develop/implement comprehensive care plan	4	0
4 (tied)	F757	Drug regimen is free from unnecessary drugs	4	0
6 (tied)	F550	Resident rights/exercise of rights	3	0
6 (tied)	F657	Care plan developed within 7 days of comprehensive assessment and reviewed/revised after each assessment	3	0
6 (tied)	F686	Services and treatment to prevent and/or to heal pressure injuries	3	2
9 (tied)	F625 F688 F689 F692 F697	Notice of bed hold policy Prevent decrease in range of motion Free of accident hazards Maintain nutrition/hydration status Pain management	2	0



**STATE OF WISCONSIN / DEPARTMENT OF HEALTH SERVICES**  
 Division of Quality Assurance / Bureau of Nursing Home Resident Care

<b>TOP TEN FEDERAL HEALTH CITATIONS – NATION, STATE, REGIONAL OFFICE First Half 2018</b>						
<b>Nation</b>	<b>State</b>	<b>Southern (Madison)</b>	<b>Southeastern (Milwaukee)</b>	<b>Northeastern (Green Bay)</b>	<b>Northern (Rhineland)</b>	<b>Western (Eau Claire)</b>
<b>F880 - infection control (2424)</b>	<b>F880 - infection control (89)</b>	<b>F880 - infection control (21)</b>	<b>F689 - supervision to prevent accidents (32)</b>	<b>F880 - infection control (32)</b>	<b>F689 - supervision to prevent accidents (11)</b>	<b>F880 - infection control (8)</b>
F689 - supervision to prevent accidents (2020)	F686 - prevention of pressure injuries (79)	F580 – Prompt MD consultation (17)	F686 - prevention of pressure injuries (31)	F686 - prevention of pressure injuries (26)	<i>F759 – medication error rate is not 5% or greater (7)</i>	<i>F677 – ADL care provided for dependent residents (5)</i>
F812 - store, prepare, and serve food under sanitary conditions (1812)	F689 - supervision to prevent accidents (75)	F689 - supervision to prevent accidents (17)	F684 - care promotes highest level of well-being (23)	F690 - services to restore normal bladder function and prevent infection (16)	F684 - care promotes highest level of well-being (6)	F812 - store, prepare, and serve food under sanitary conditions (5)
F656- develop and implement comprehensive care plan (1784)	F812 - store, prepare, and serve food under sanitary conditions (50)	F686 - prevention of pressure injuries (16)	F880 - infection control (22)	F656- develop and implement comprehensive care plan (14)	<i>F692 – maintain nutrition and hydration status (6)</i>	F656- develop and implement comprehensive care plan (4)
F684 - care promotes highest level of well-being (1541)	F656- develop and implement comprehensive care plan (43)	F812 - store, prepare, and serve food under sanitary conditions (15)	F690 - services to restore normal bladder function and prevent infection (21)	F689 - supervision to prevent accidents (13)	F880 - infection control (6)	<i>F757 - drug regimen is free of unnecessary drugs (4)</i>
<i>F657 – care plan developed within 7 days of assessment; revised as needed (1183)</i>	F690 - services to restore normal bladder function and prevent infection (43)	<i>F610 - investigate, prevent, correct alleged violations (11)</i>	F656- develop and implement comprehensive care plan (18)	F812 - store, prepare, and serve food under sanitary conditions (13)	<i>F578 – right to refuse treatment; right to formulate advance directive (5)</i>	F550 - Resident rights/exercise of rights (3)
<i>F761 - labeling of drugs and biological (1158)</i>	F684 - care promotes highest level of well-being (42)	<i>F759 – medication error rate is not 5% or greater (11)</i>	F758 - drug regimen is free of unnecessary psychotropic drugs (18)	<i>F609 – reporting alleged violations (11)</i>	F758 - drug regimen is free of unnecessary psychotropic drugs (5)	<i>F657 – care plan developed within 7 days of assessment; revised as needed (3)</i>
F686 - prevention of pressure injuries (1018)	F580 – Prompt MD consultation (41)	<i>F609 – reporting alleged violations (10)</i>	<i>F755 – pharmacy services ensure accurate acquiring and dispensing of medications (17)</i>	<i>F657 – care plan developed within 7 days of assessment; revised as needed (11)</i>	F690 - services to restore normal bladder function and prevent infection (4)	F686 - prevention of pressure injuries (3)
<i>F677 – ADL care provided for dependent residents (962)</i>	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (38)	F755 – pharmacy services ensure accurate acquiring and dispensing of medications (10)	F580 – Prompt MD consultation (15)	<i>F610 - investigate, prevent, correct alleged violations (10)</i>	<i>F761 - labeling of drugs and biological (4)</i>	<i>F625 - Notice of bed hold policy (2)</i> <i>F688 - Prevent decrease in range of motion (2)</i>
F758 - drug regimen is free of unnecessary psychotropic drugs (954)	F758 - drug regimen is free of unnecessary psychotropic drugs (37)	F684 - care promotes highest level of well-being (9)  <i>F692 – maintain nutrition and hydration status (9)</i>	F812 - store, prepare, and serve food under sanitary conditions (15)	<i>F842 – Maintain records in accordance with professional standards of practice (9)</i>	F686 - prevention of pressure injuries (3)  <i>F755 – pharmacy services ensure accurate acquiring and dispensing of medications (3)</i>	F689 - Free of accident hazards (2) <i>F692 - Maintain nutrition/hydration status (2)</i> <i>F697 - Pain management (2)</i>

ITALICS – not in State's Top Ten